

Benton Local Advisory Committee (BLAC)

June 26, 2015

Member Attendance: Sam Sappington, Judy Ball, Stretch, Joe Zaerr, Amy Roy, Lauren Zimbelman

Next regional CAC meeting will be July 13th at 5:30 p.m. at the Corvallis Library.

Given today's low attendance, those present agreed in advance to hold a shorter meeting primarily to focus on the Outcomes and Indicators Matrix for the Behavioral Health Goals. Additionally, we were able to review the statewide metrics data for all CCO's released on June 24th.

The BLAC is concerned about IHN-CCO's performance metrics that were just released. Sam Sappington passed out copies of the 2014 statewide metrics data.

Action: Ask Kelley Kaiser to come to next meeting to let us know why IHN missed metrics they met before, and also didn't meet ones that they were trying to meet.

Sam Sappington asked Lauren Zimbelman if she has heard anything at Benton County Health? She thinks the CCO finds out at the same time as everyone else.

Lauren Zimbelman would like to hear from Bill Bouska about the results. Judy Ball would like to see comparables between similar CCOs. Joe Zaerr thinks that the urban CCOs have more money and flexibility. The rural CCOs tended to be poorer performers. IHN-CCO is more rural than urban.

Lauren Zimbelman said that different CCOs have different approaches such as hiring a consultant to meet a specific metric. Other CCOs may just be geared to meeting benchmarks, not to providing care.

Judy Ball expressed concern with the CAHPS access and satisfaction scores that got worse since the 2013 metrics. This may be due to influx of new members, but that is something that IHN was supposed to be preparing for.

Sam Sappington asked if anyone in the group wants to work as a subgroup to examine the data. Sam and Judy Ball are interested. (See attached notes.)

Action: Sam Sappington will send an email to the full BLAC to see if any other members want to work on the metrics and decide what they want to ask IHN. Sam will contact Rebekah who usually extends the invitations to Kelley Kaiser.

Joe Zaerr wants us to be careful how the committee approaches Kelley Kaiser. Maybe IHN has an overall plan that doesn't include focusing on metrics. Judy Ball assured Joe Zaerr that they will be careful to use the data to enable them to ask more detailed questions.

Judy Ball wants to know if the money from the state is earmarked for certain projects or is IHN free to determine which pilot projects to fund locally?

Sam Sappington said that the 2-page executive summary was optimistic about lower ER use, increased SBIRT screening, etc.

Behavioral Health Work Group Report. The group has met twice since the last BLAC meeting. Consists of Sam Sappington, Karen Caul, Joe Zaerr, Deb Morera, and Amy Roy.

Sam Sappington handed out the working spreadsheet. The BH WG focused on the Outcomes column. They are working as representatives of the community on what the outcomes of the goals should be.

The meeting attendees approved in general on the outcomes for Goal #1. Stretch McCain wants to ask Hillary to help clarify the concept of protective factors.

Goal 2 Stigma, It is important to work on both the individual and the community level. Appropriate service utilization could be capturing problems when they are less severe.

Increase service utilization at early stages through screening in primary care. Early intervention.

Lebanon schools have mental health and peer support specialists in schools.

Chose to focus on stigma because second part of goal 2 is covered in goal 3. Many ideas to take back to work group.

Goal 3

Polished C to Behavioral health screening and referrals delivered through schools, provider visits, and community venues.

Judy Ball asked to include children, adults, and families to A.

Report on CAC Summit in Bend

2 categories of sessions – Interesting/useful and a waste of time.

Judy Ball said it was good to meet and learn from other people in the state. Judy Ball and Joe Zaerr appreciated the transportation.

Lauren Zimbelman said some of the breakout sessions could have been divided by CAC membership and CCO administrators.

Sam Sappington suggested that the CAC present to the next summit on what they have done in response to poor outcome metrics. Lauren Zimbelman says the deadline for proposals is today. The group may want to wait and see what happened and keep it in mind for the following summit.

Adjourn 12:10

Next BLAC Meeting: July 31, 2015 Sunset Building, 4077 SW Research Way, Corvallis from 10:30-1:30