

Houseless
Survey
2021

HOPE PRESENTATION

June 23, 2021



Corvallis
Chamber
of Commerce

Introduction

- Chamber of Commerce has 370 members
 - Simon Date – CEO/President
 - 2 years this week
- We represent businesses in the Corvallis & Benton County area





Corvallis Chamber of Commerce

Why We Did It

Why Do The Survey?

- Representation in the houseless conversation
- Unique concerns of the business community
- We want to speak from a POV of knowledge, not guess work
- We have committed to share the unfiltered data with everyone

Shared with HOPE last month

- 17 questions, 4 of which had subsets



Points To Note in Responses

- This is not 'scientific'.

Perception vs. Reality factor

- Human rights should always trump business rights
 - Feedback from different church groups
- 68 duplicate IP addresses coinciding with FB post
 - Survey was anonymous (minus IP addresses)



Who Took The Survey

- There are 3 groups in the survey, all self-identified
 1. Everyone – 456
 2. Owned a business – 162
 3. Belonged to the Chamber - 83

Groups 1 and 3 will be represented in this presentation



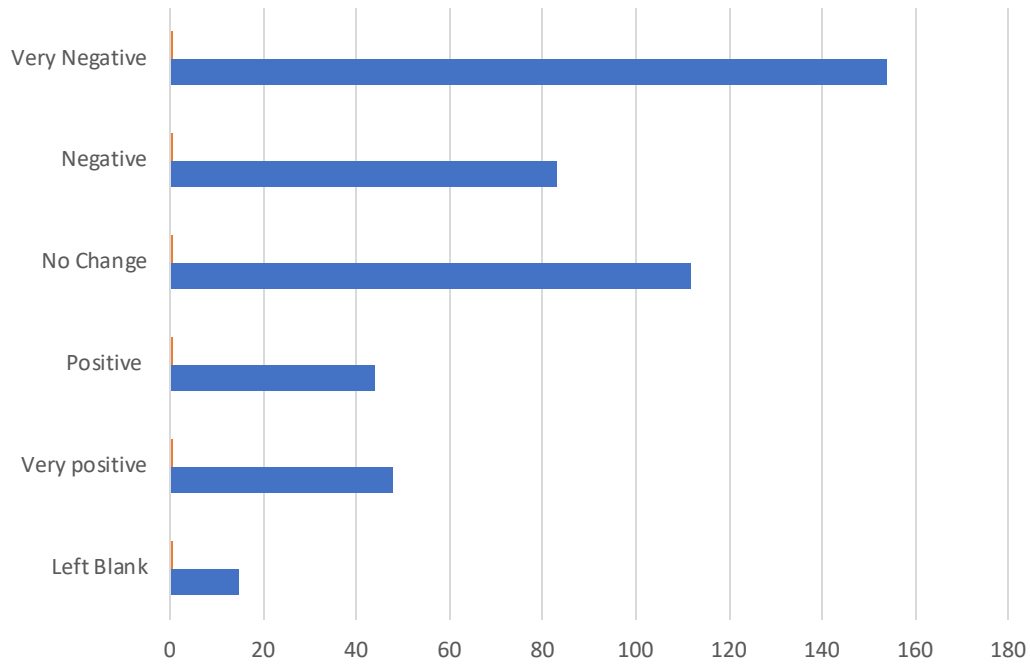


Corvallis Chamber of Commerce

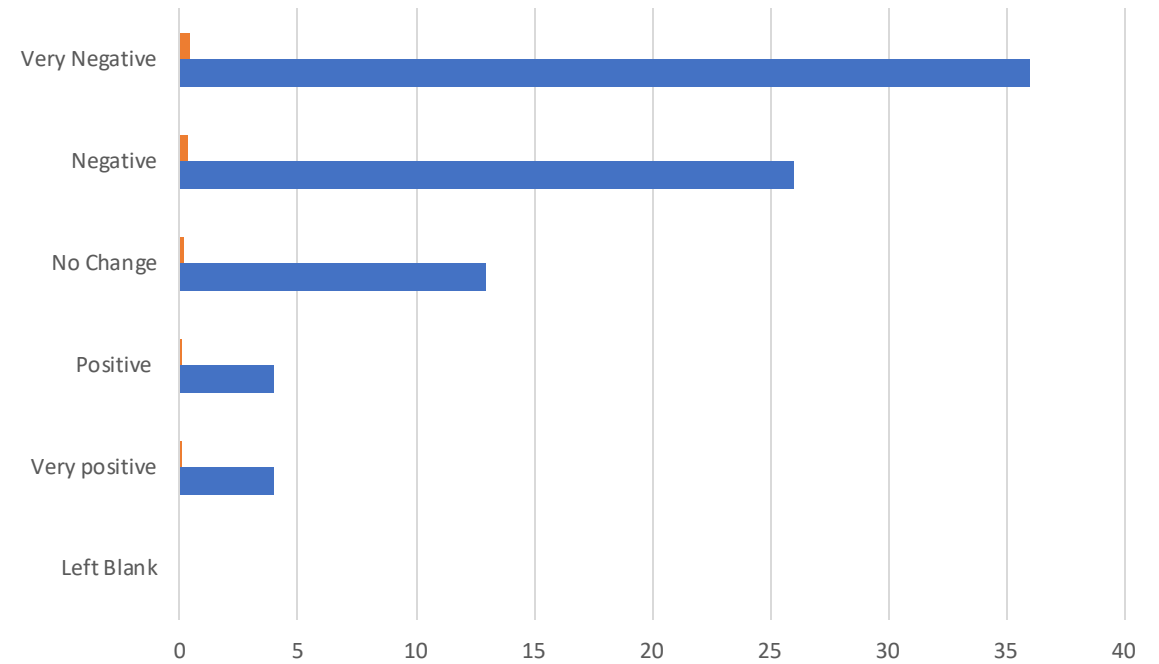
Results

QUESTION 1: What has been your overall impression of behaviors as the houseless population has grown?

ALL RESPONSES

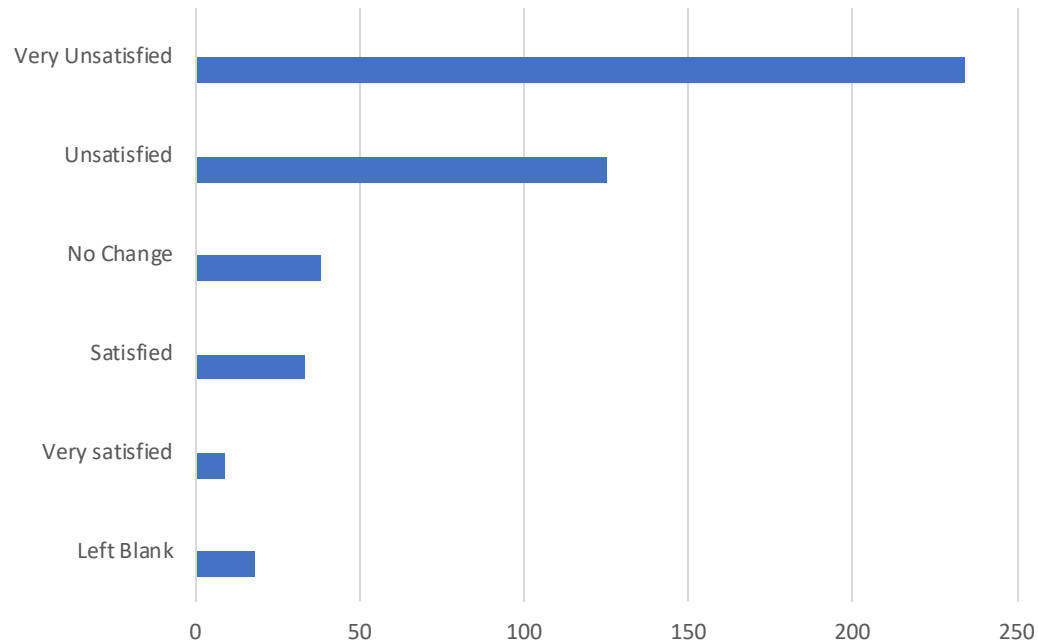


CHAMBER MEMBERS

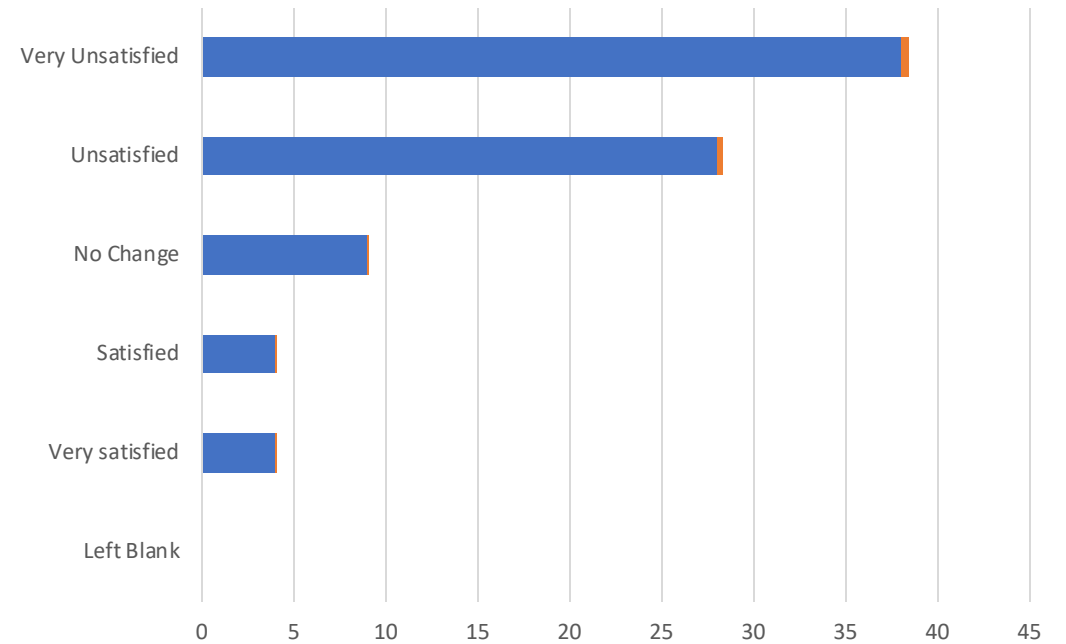


QUESTION 2: On the following scale, please indicate your satisfaction with the job that the government is doing here locally, to help with the houseless situation.

ALL RESPONSES

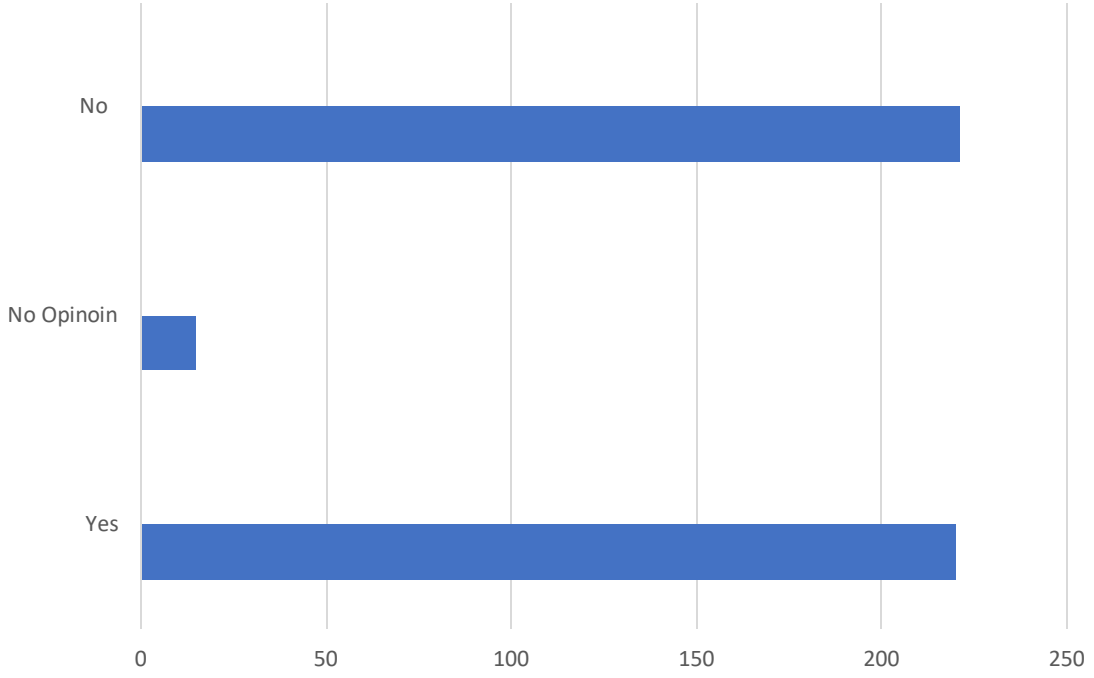


CHAMBER MEMBERS

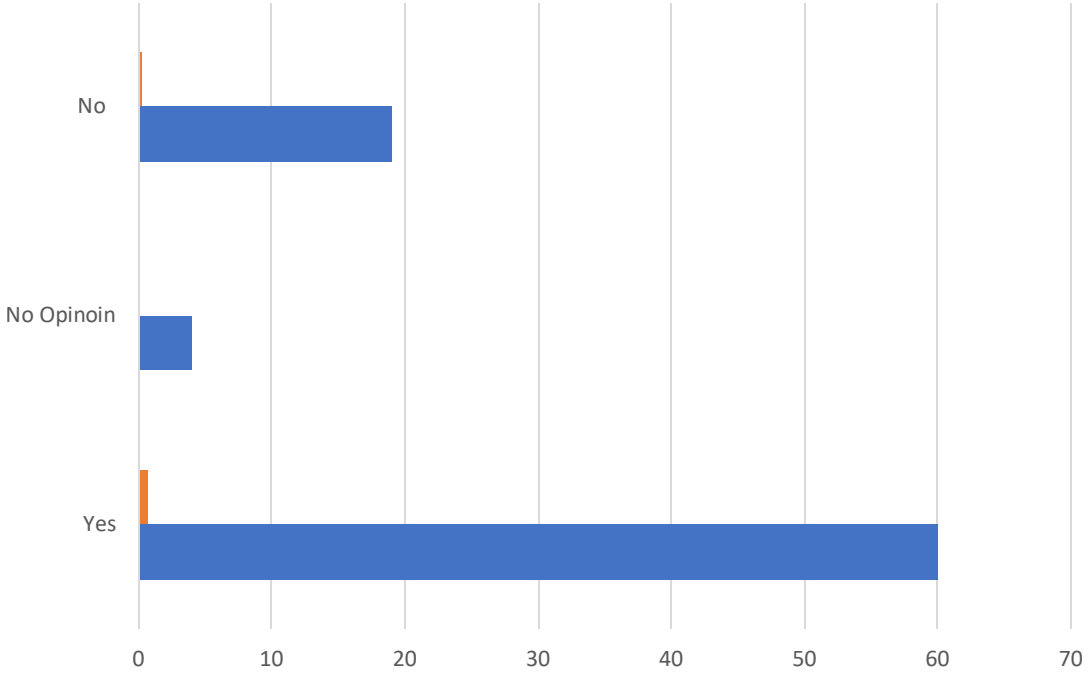


QUESTION 3: Would you support action from the City of Corvallis up to, and including, expulsion from a specific area or pre-determined zone that specifically targeted people exhibiting negative behaviors?

ALL RESPONSES

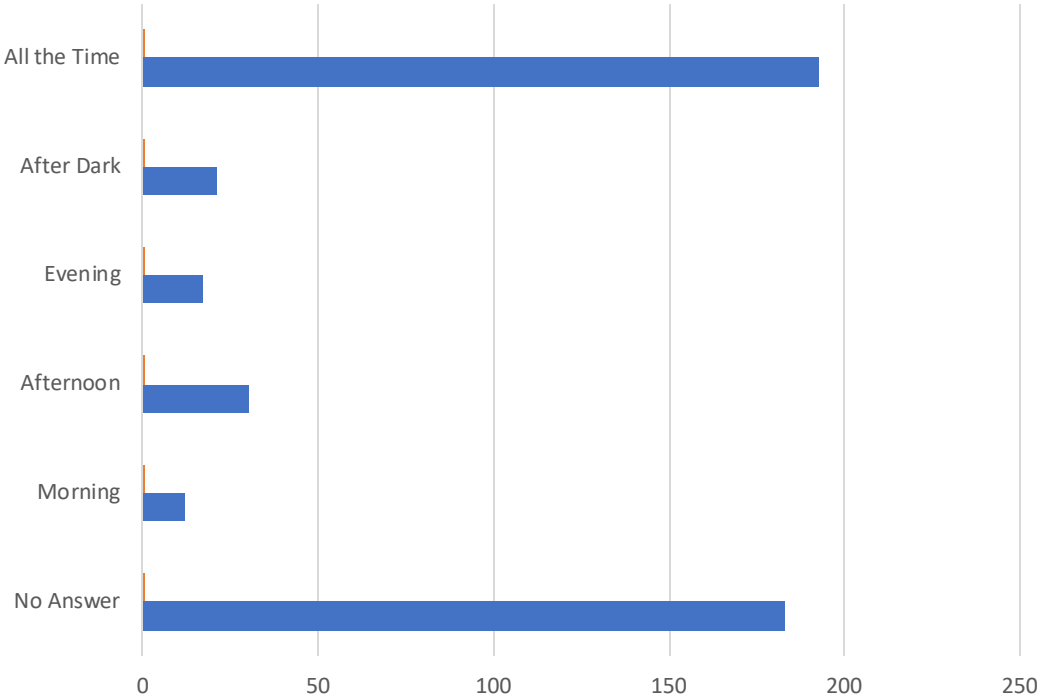


CHAMBER MEMBERS

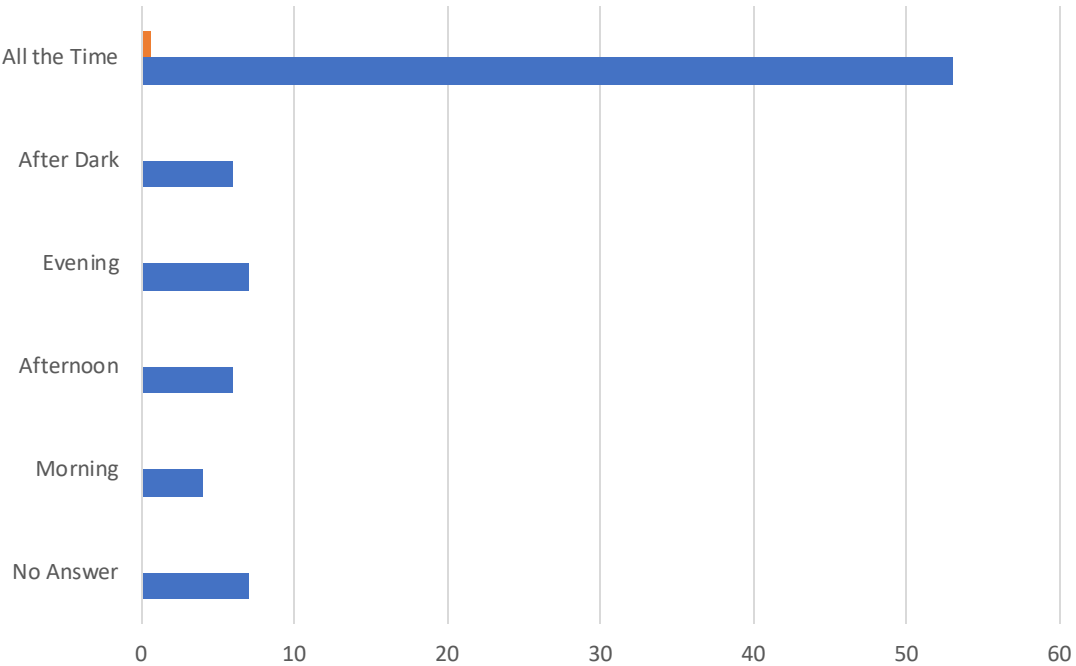


QUESTION 4: If you have experienced negative behaviors, please indicate what time of day/night you tend to see them the most?

ALL RESPONSES

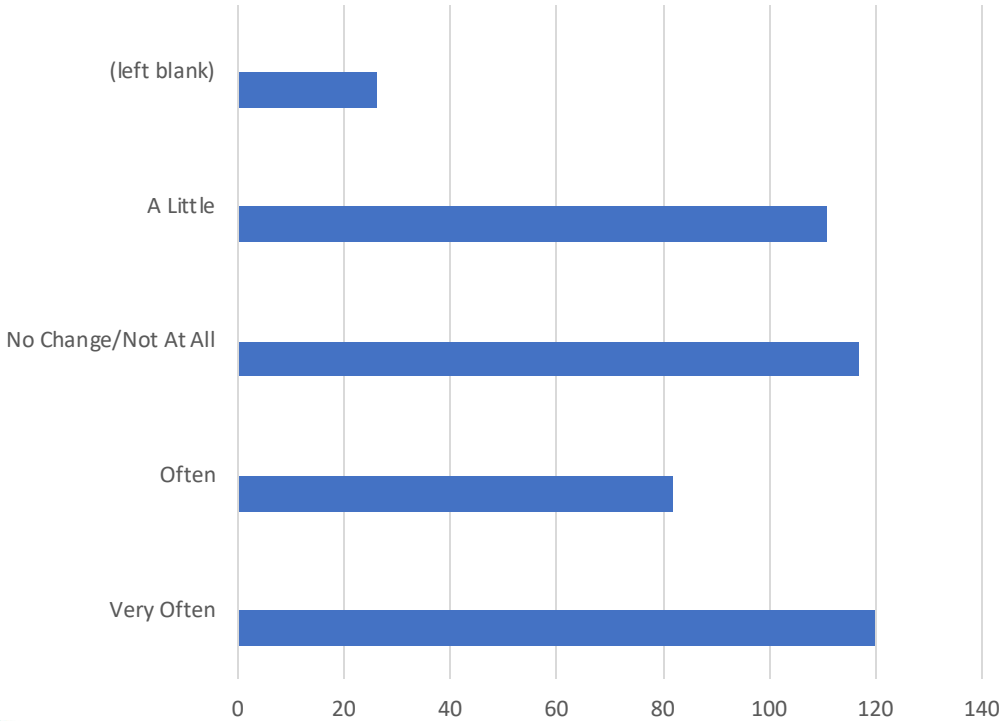


CHAMBER MEMBERS

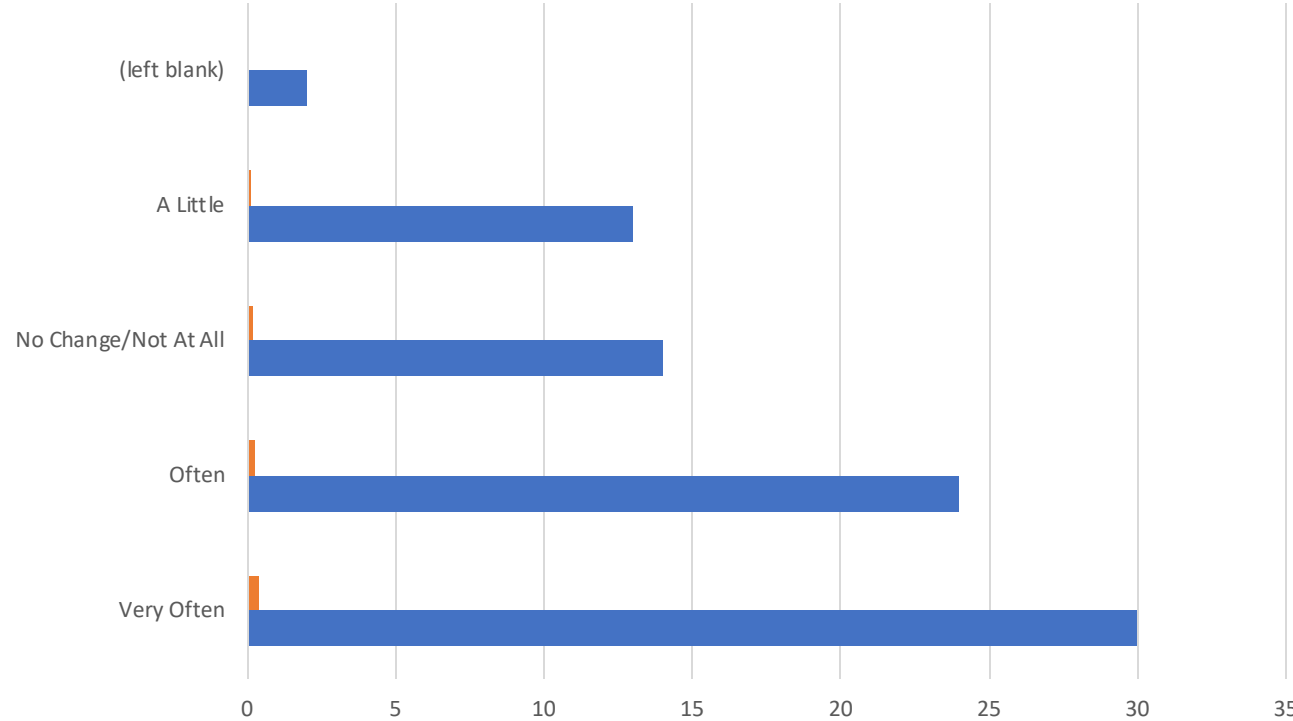


QUESTION 5a: Have you seen pan-handling?

ALL RESPONSES

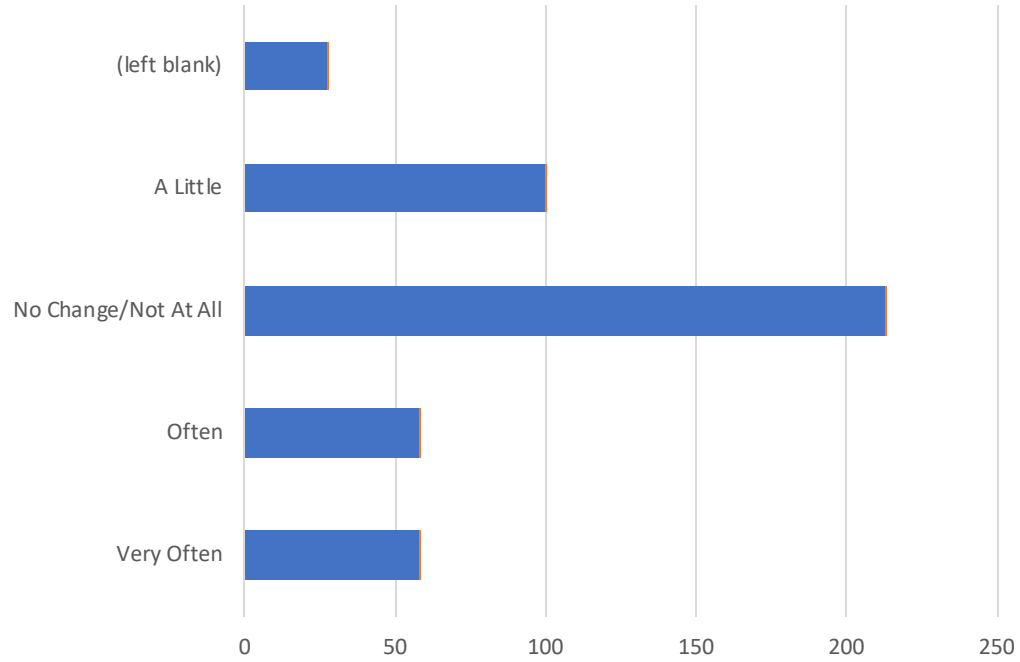


CHAMBER MEMBERS

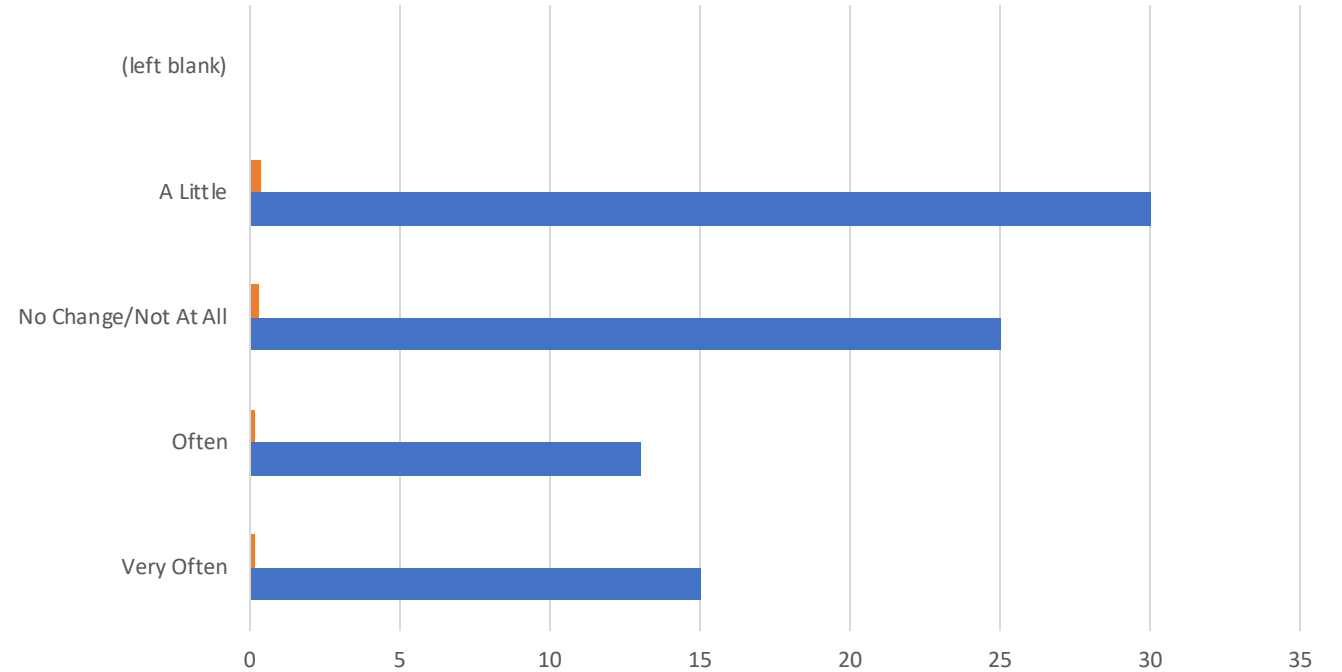


QUESTION 5b: Have you seen harassment?

ALL RESPONSES

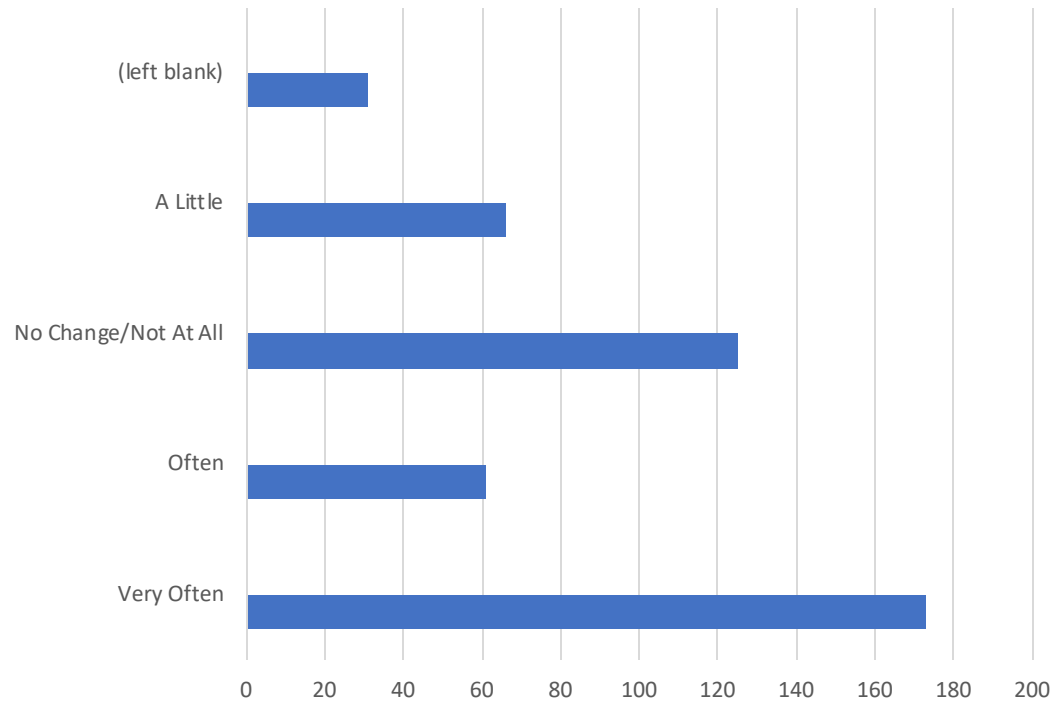


CHAMBER MEMBERS

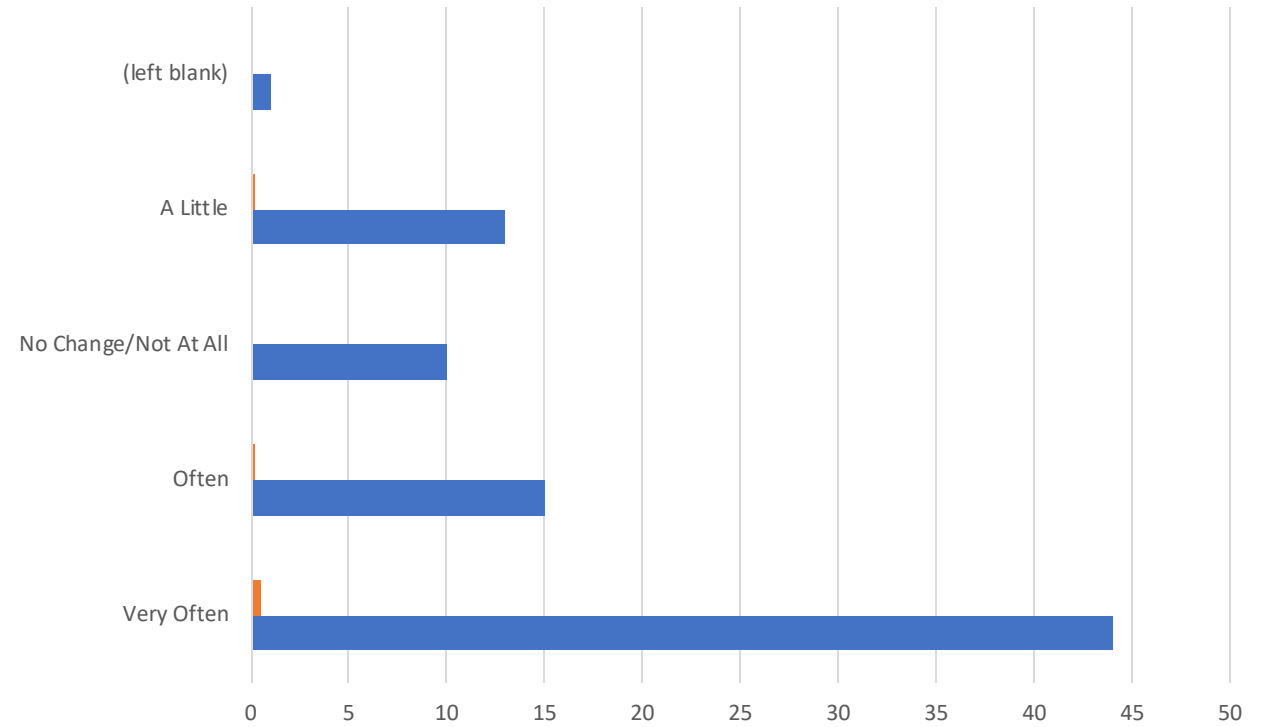


QUESTION 5c: Have you seen loitering?

ALL RESPONSES

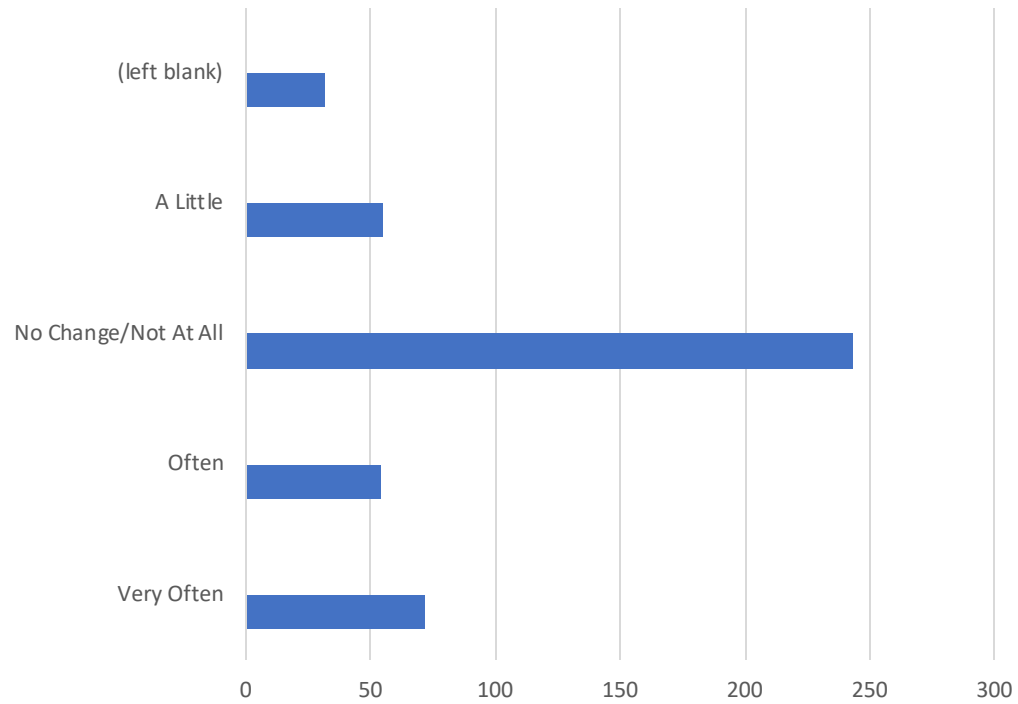


CHAMBER MEMBERS

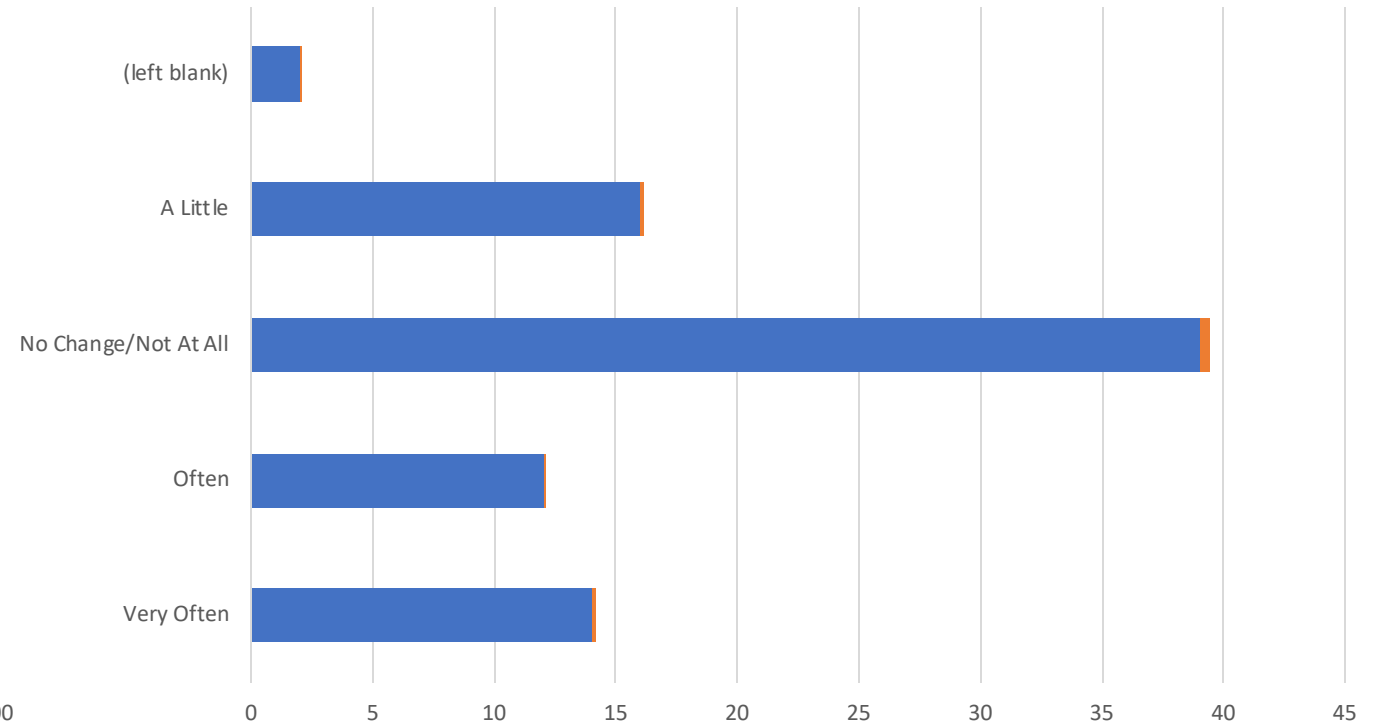


QUESTION 5d: Have you seen theft?

ALL RESPONSES

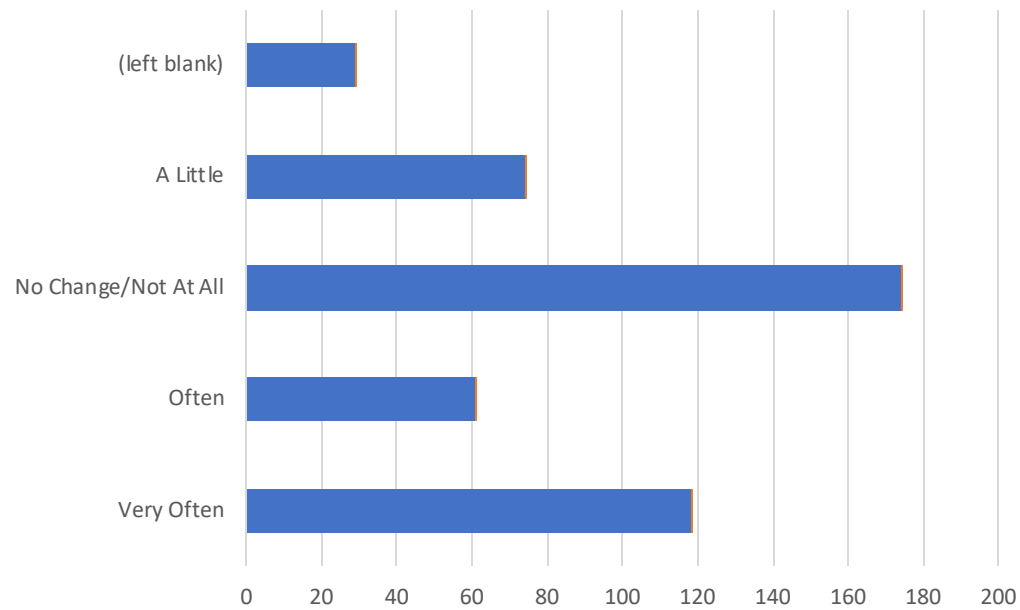


CHAMBER MEMBERS

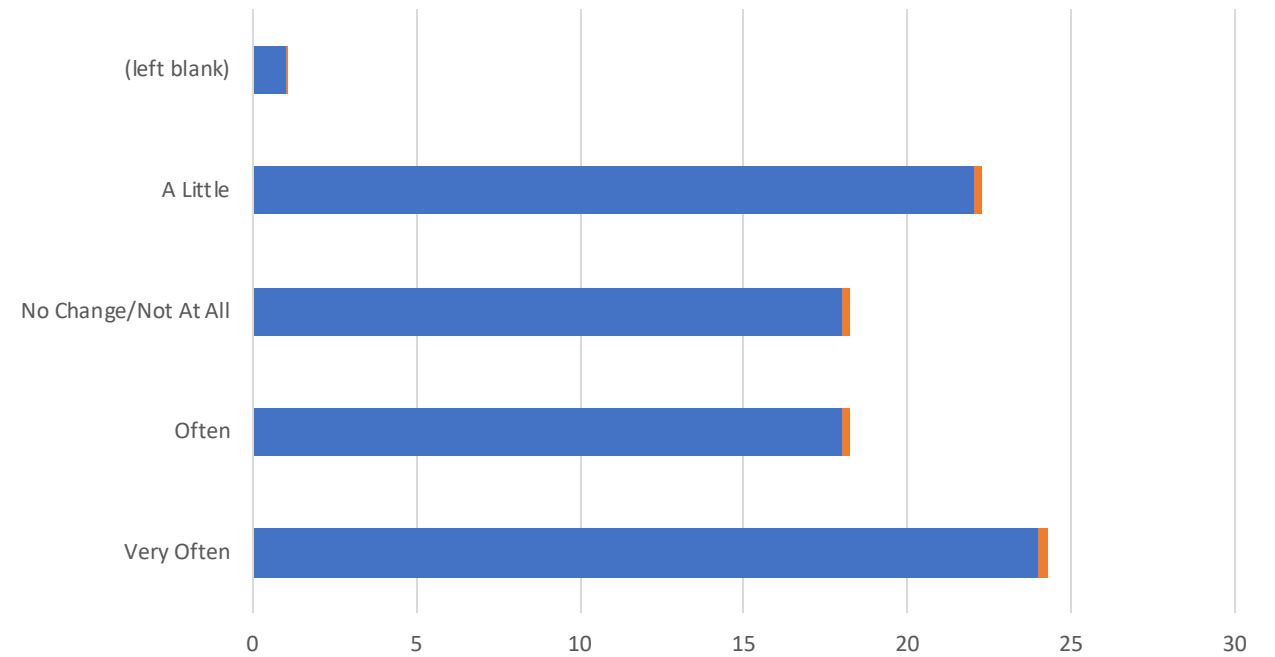


QUESTION 5e: Have you seen drug use?

ALL RESPONSES

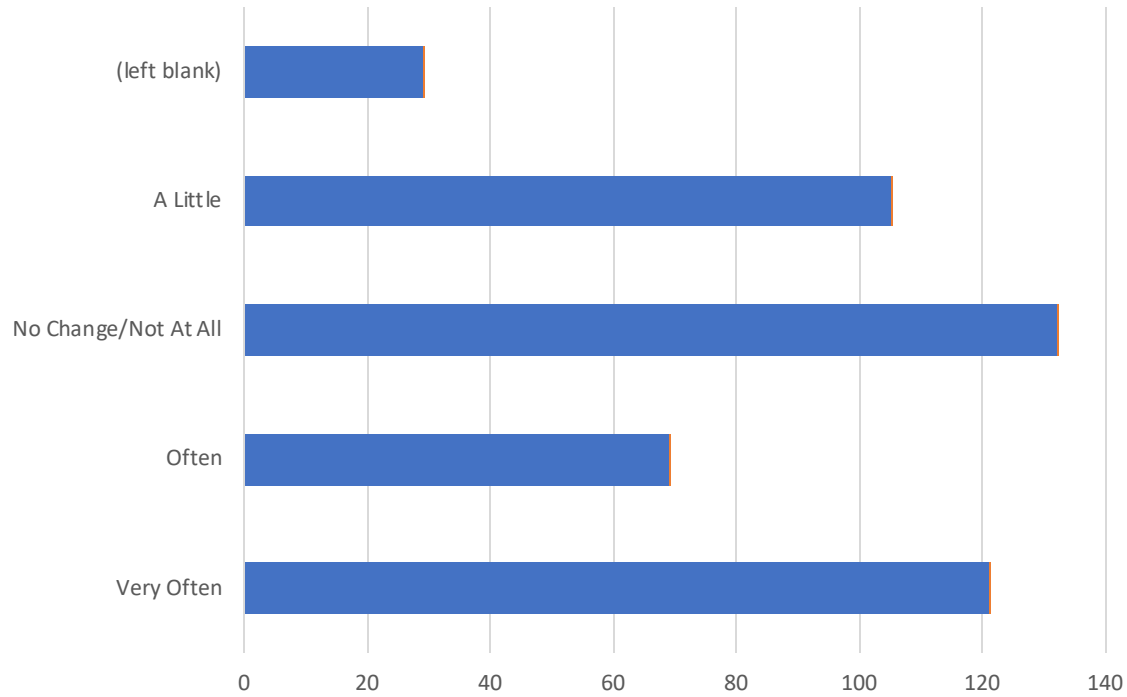


CHAMBER MEMBERS

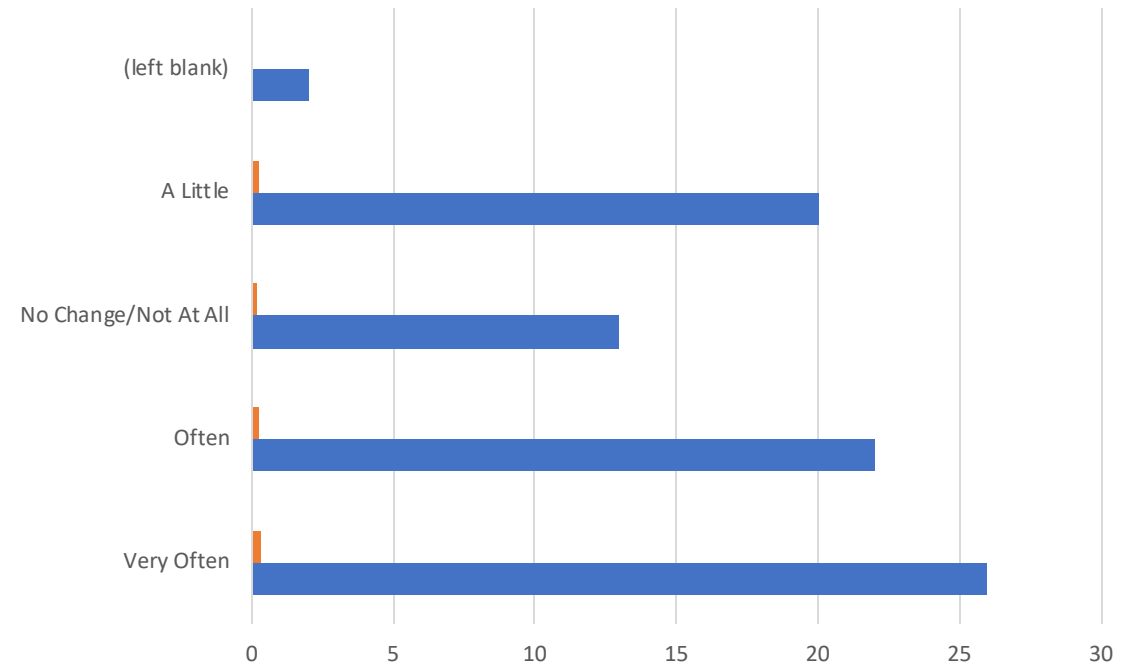


QUESTION 5f: Have you seen drunkenness?

ALL RESPONSES

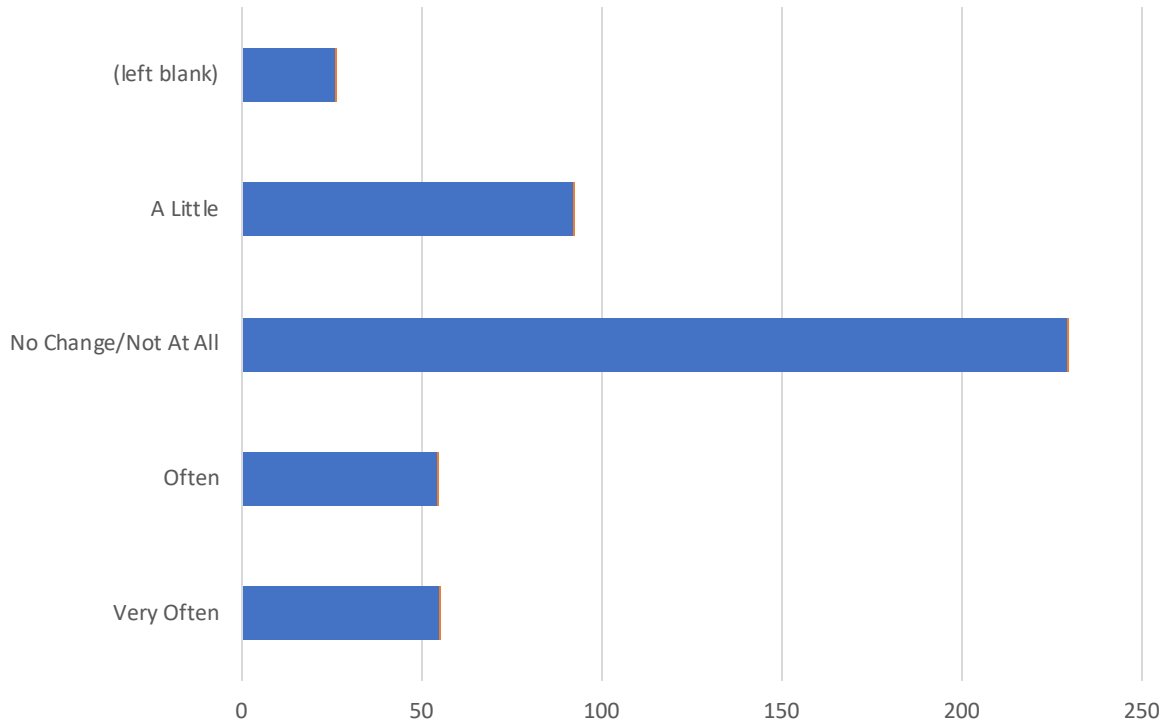


CHAMBER MEMBERS

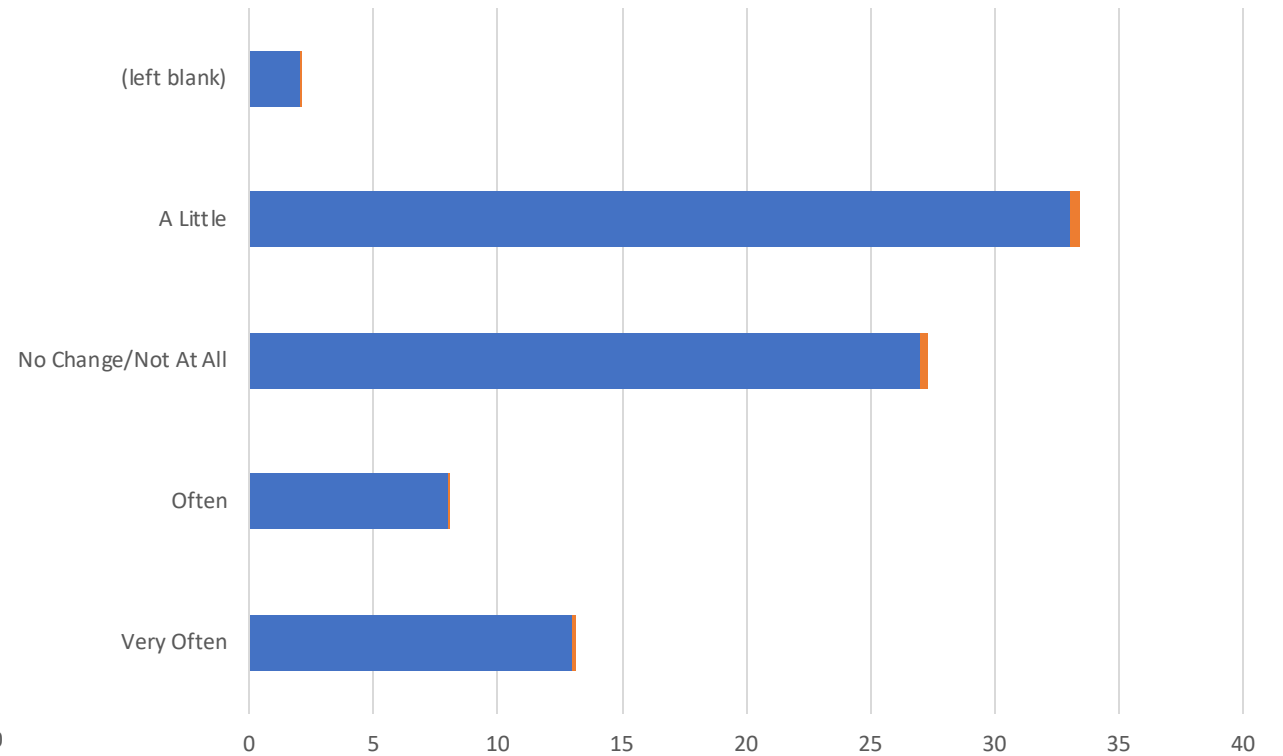


QUESTION 5g: Have you seen violence?

ALL RESPONSES

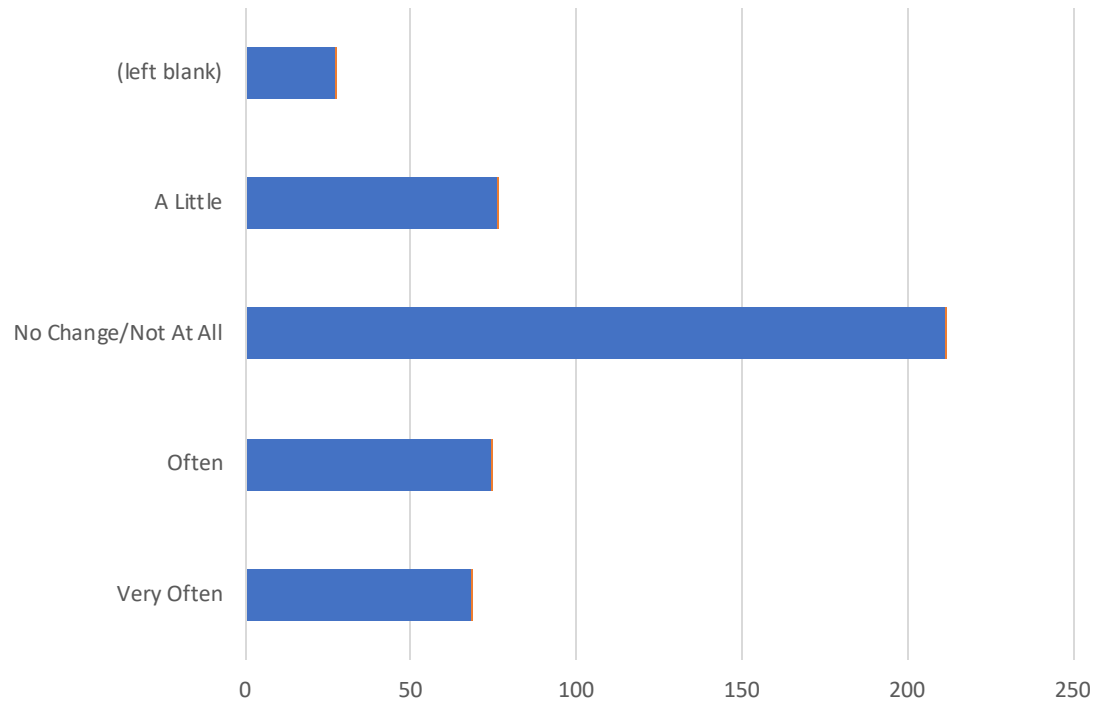


CHAMBER MEMBERS

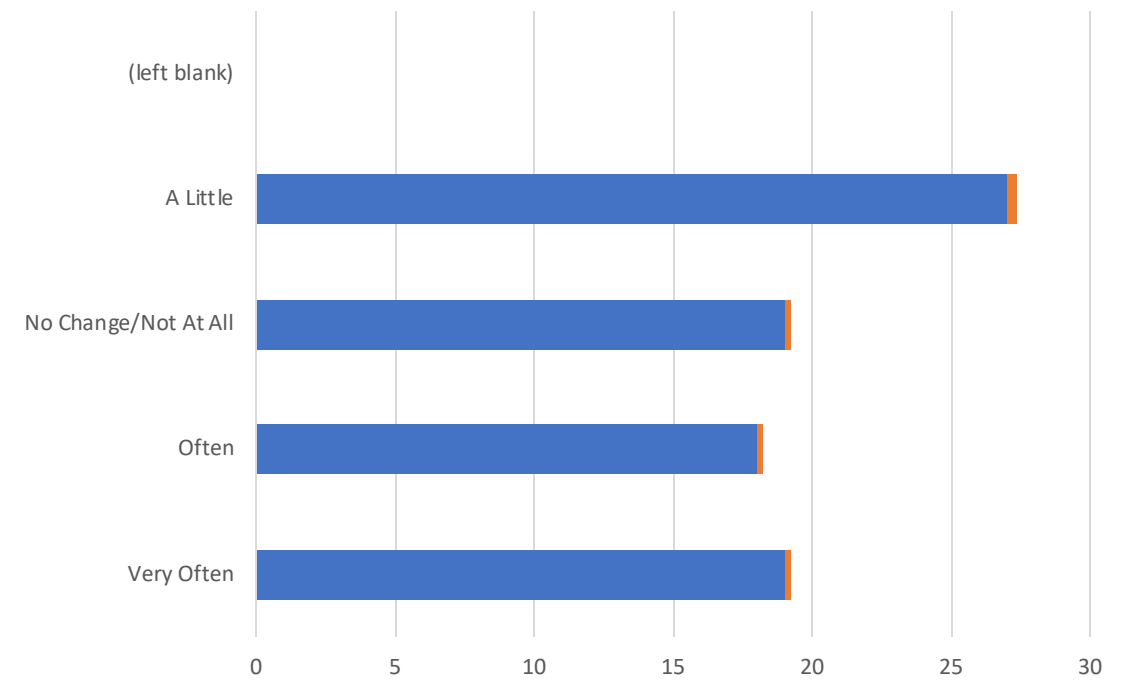


QUESTION 5h: Have you seen defecation?

ALL RESPONSES

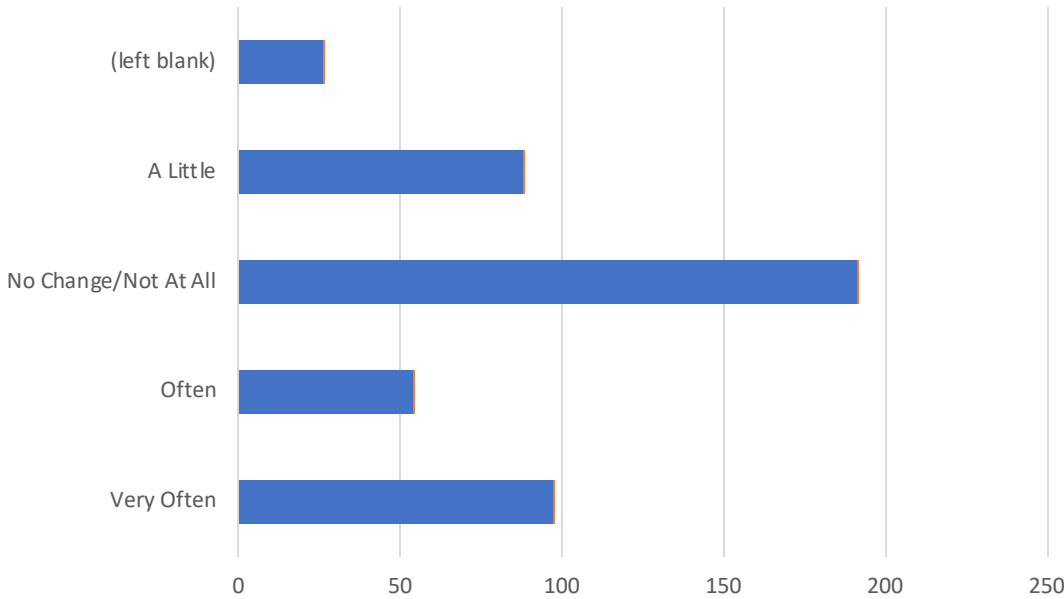


CHAMBER MEMBERS

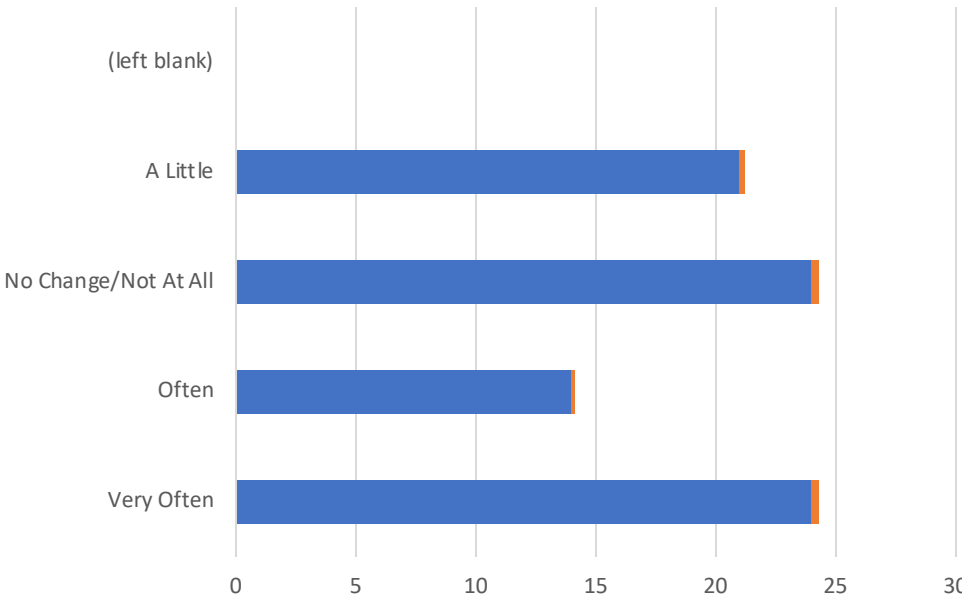


QUESTION 5i: Have you seen graffiti?

ALL RESPONSES

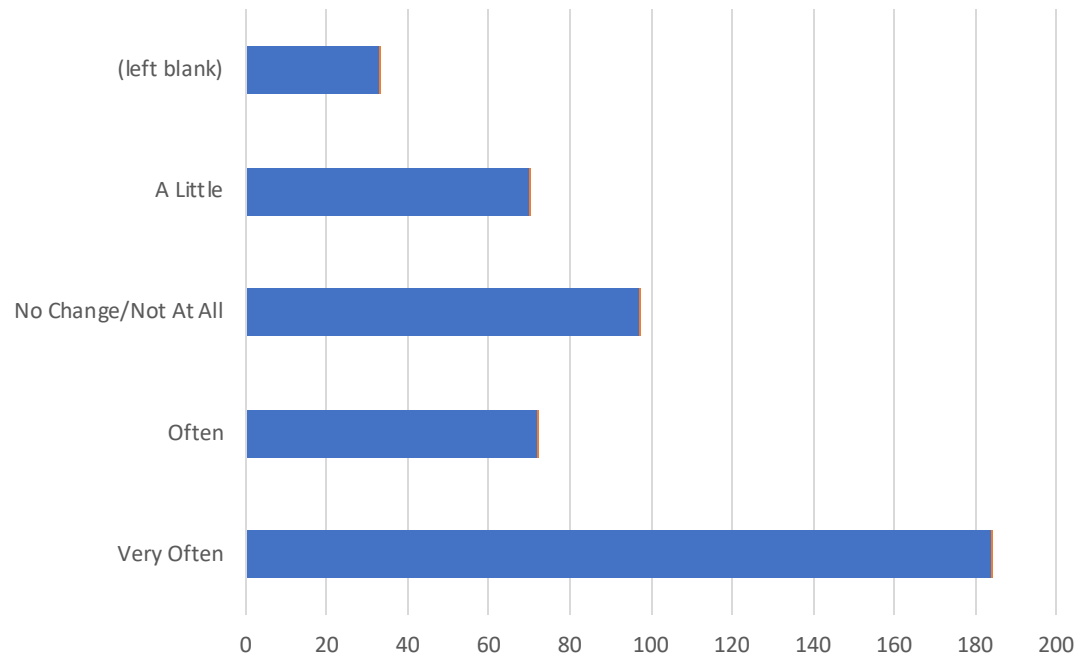


CHAMBER MEMBERS

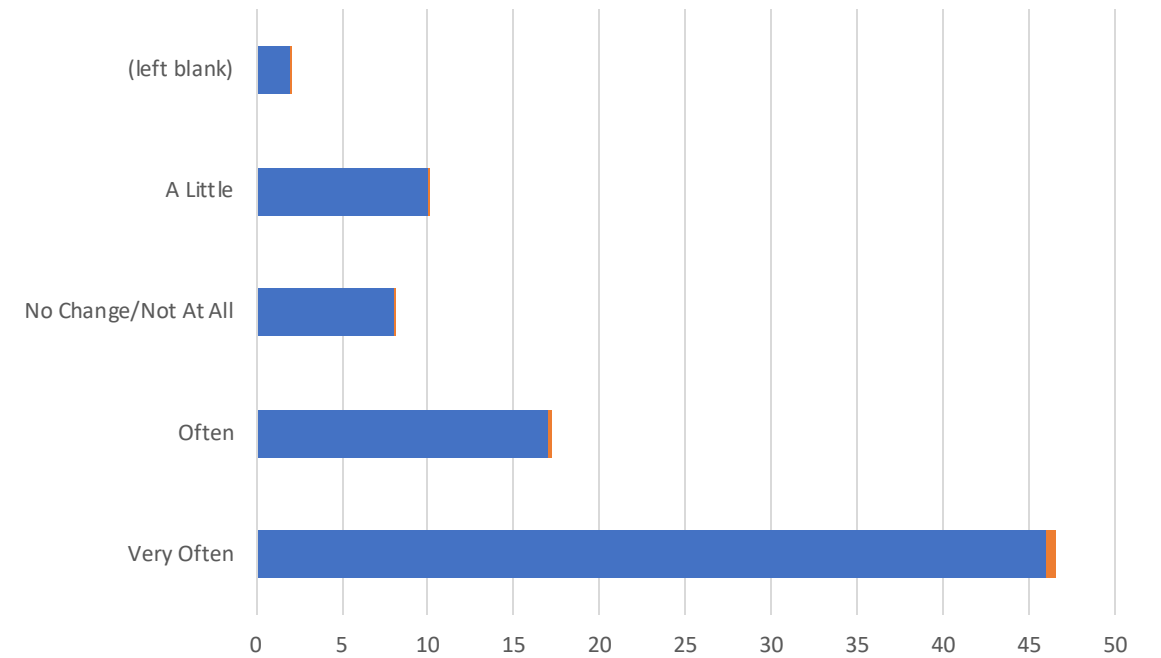


QUESTION 5j: Have you seen sleeping outside the designated camping areas?

ALL RESPONSES

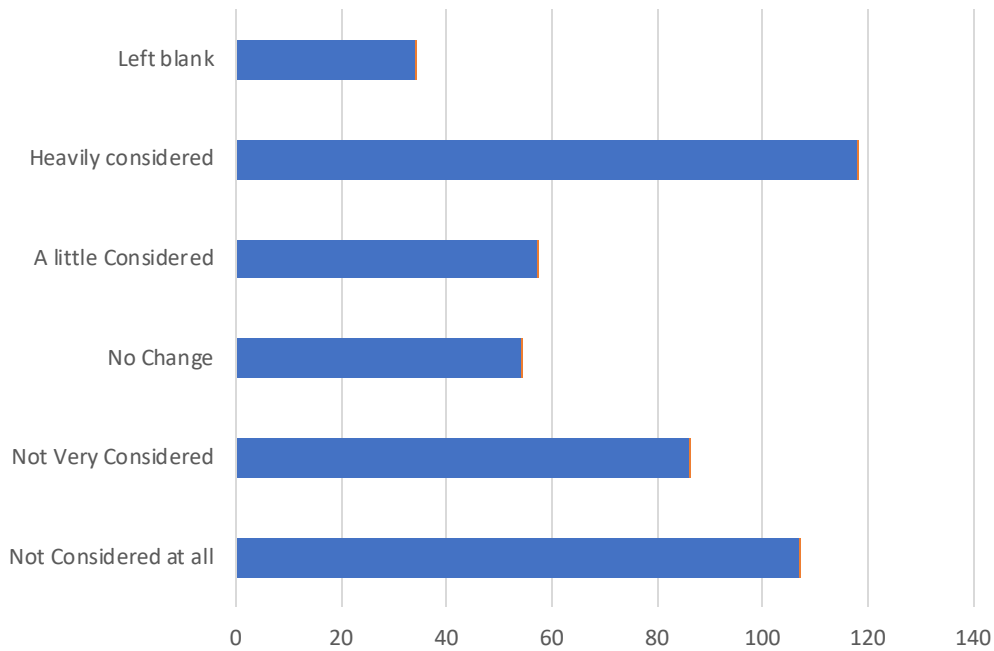


CHAMBER MEMBERS

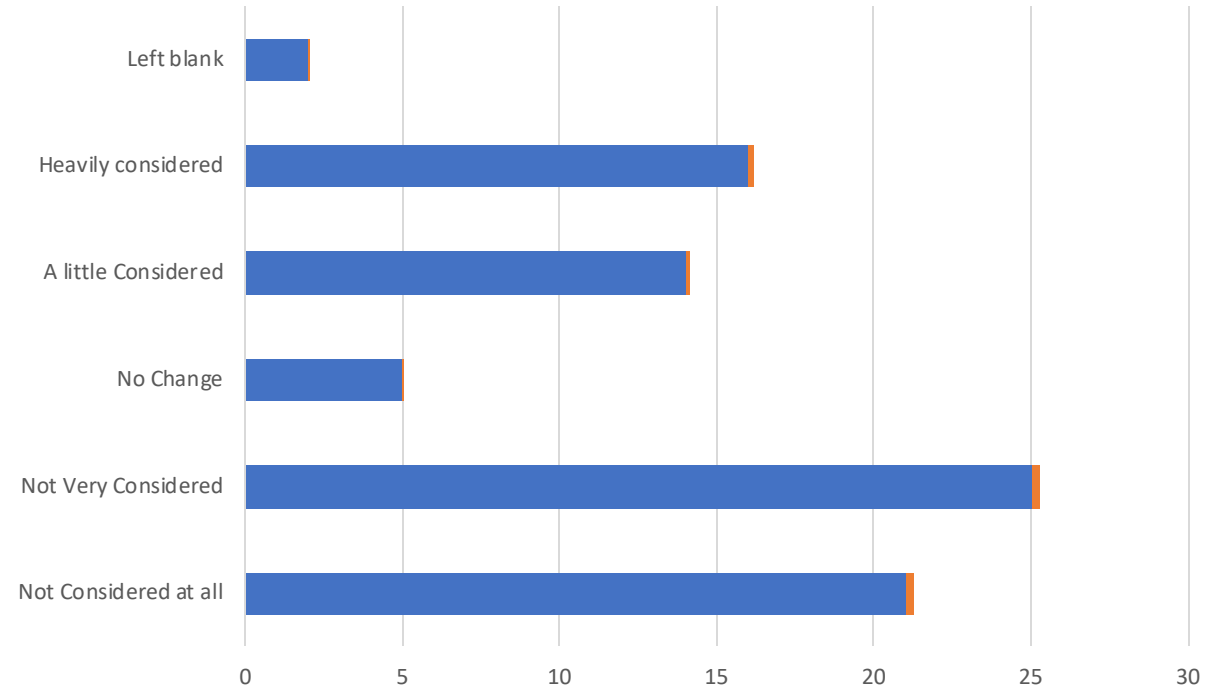


QUESTION 6: How much do you feel the businesses of Corvallis are considered when the City Council is determining when and where camping is allowed in Corvallis?

ALL RESPONSES



CHAMBER MEMBERS



QUESTION 7: Where would you like to see the Chamber use its resources for support?

CHAMBER MEMBERS

Speaking at Council Meetings	36.4%
Supporting a behavior zone	19.2%
Working with Corvallis PD on enhanced patrols	34.9%
Working with HOPE to provide feedback	39.7%
All of the above	48.2%



QUESTION 8: Are you aware of specific organizations in Corvallis/Benton County, whose specific area of expertise is to assist and house the houseless population? If yes, please list up to three?

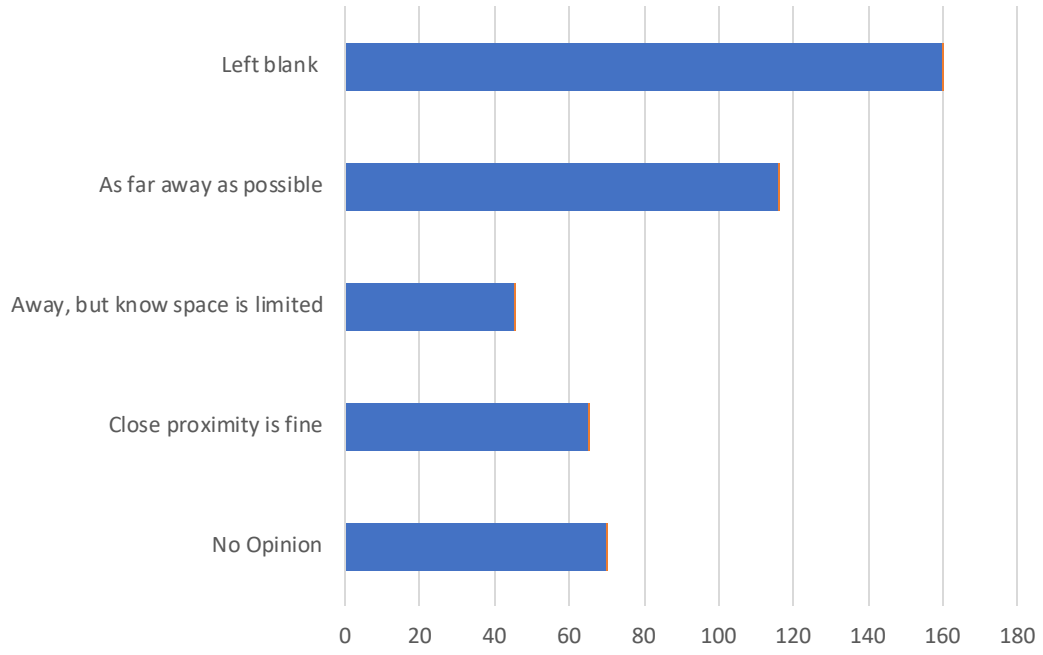
39 Responses

Community Outreach	12
Jackson Street Youth Services	7
HOPE	8
Day Time Drop In Center	8
Misc (5 or below)	31

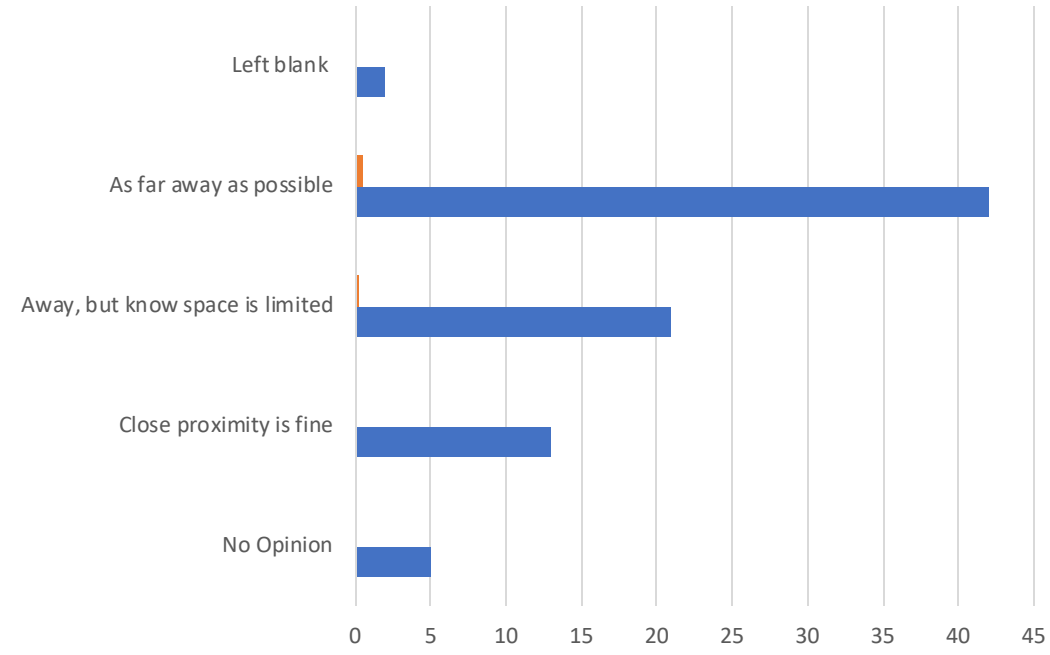


QUESTION 9a: Using the scale listed, how do you feel about the camping issue, as it relates to its proximity to your BUSINESS? (Please leave blank if you don't own a business)

ALL RESPONSES

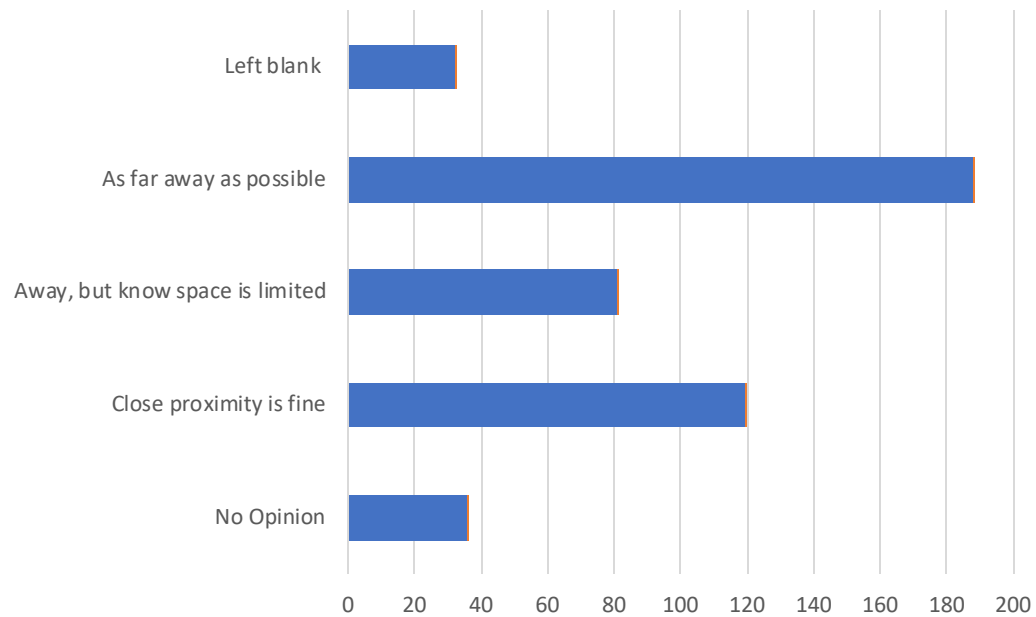


CHAMBER MEMBERS

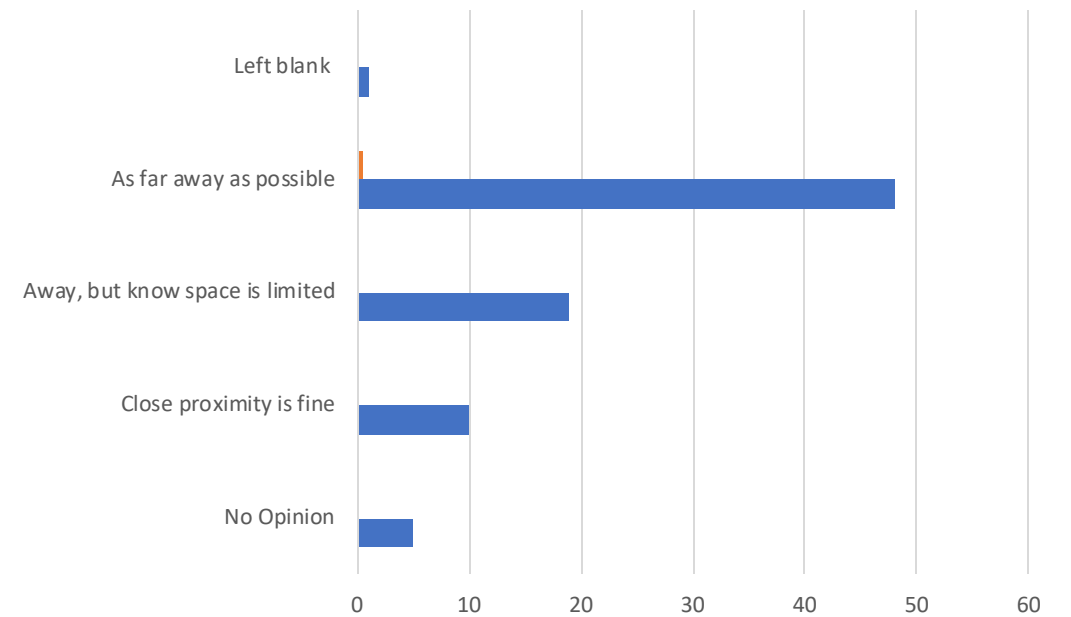


QUESTION 9b: Using the scale listed, how do you feel about the camping issue, as it relates to its proximity to your HOME?

ALL RESPONSES

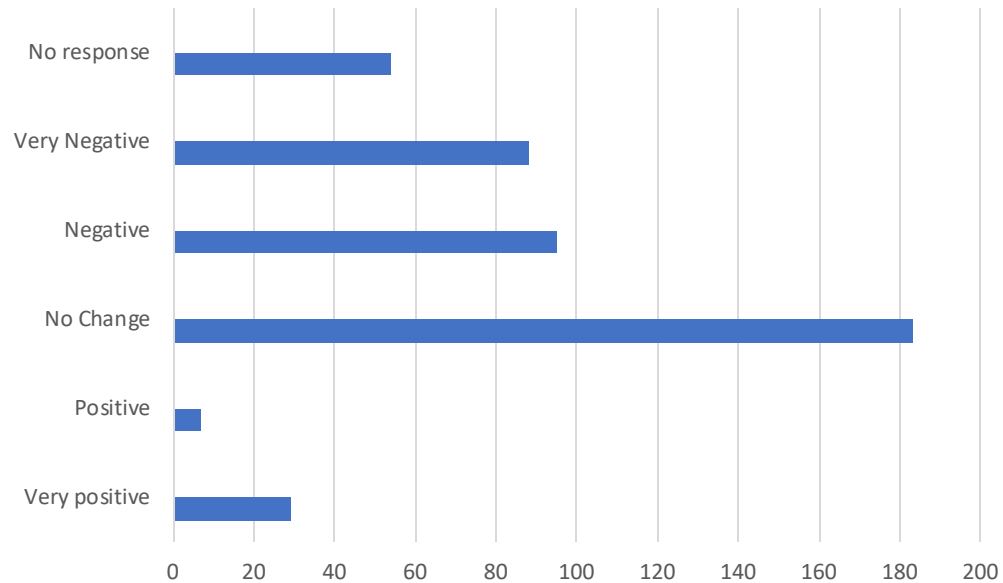


CHAMBER MEMBERS

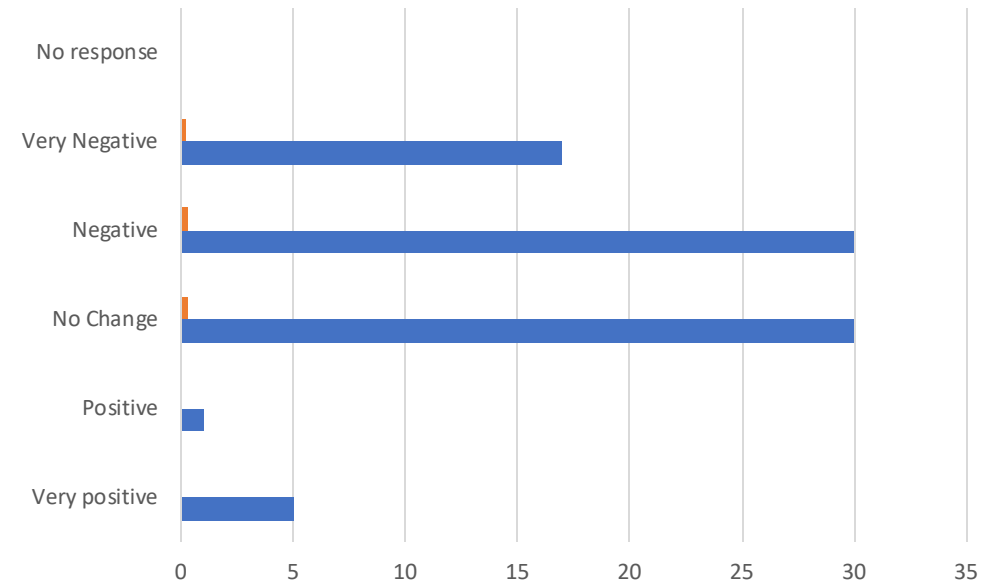


QUESTION 10: Using the following scale, how do you feel the impact of the camping locations are impacting your ability to do business within the city limits?

ALL RESPONSES

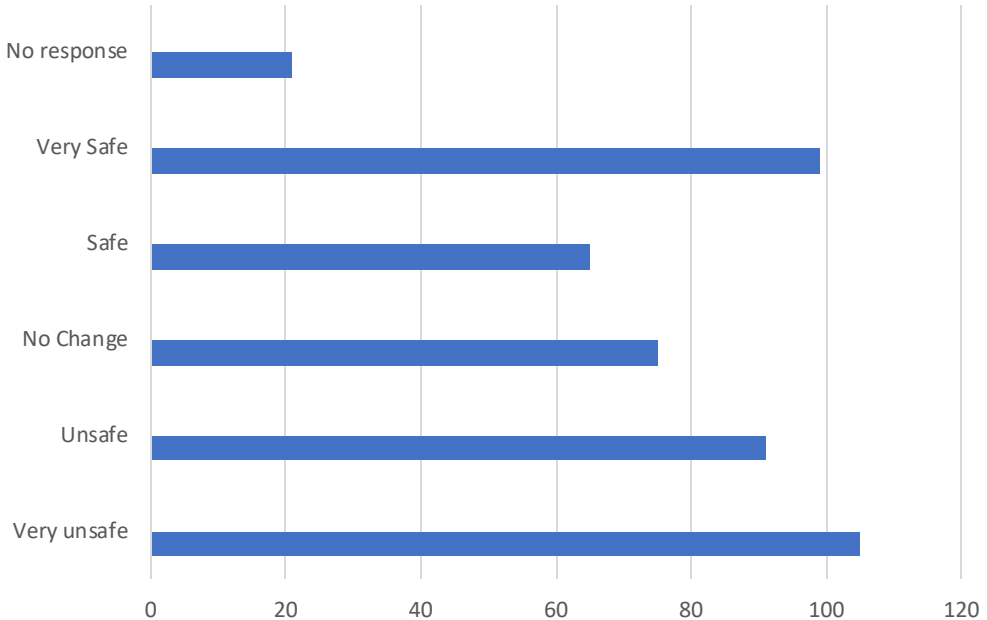


CHAMBER MEMBERS

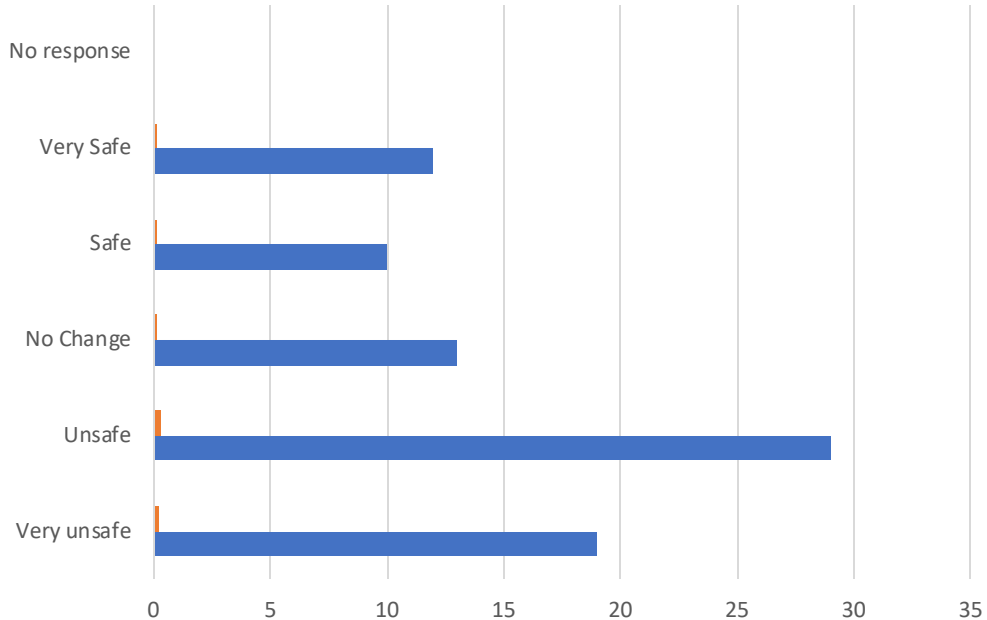


QUESTION 11: How do you, as a customer, feel downtown after dark?

ALL RESPONSES

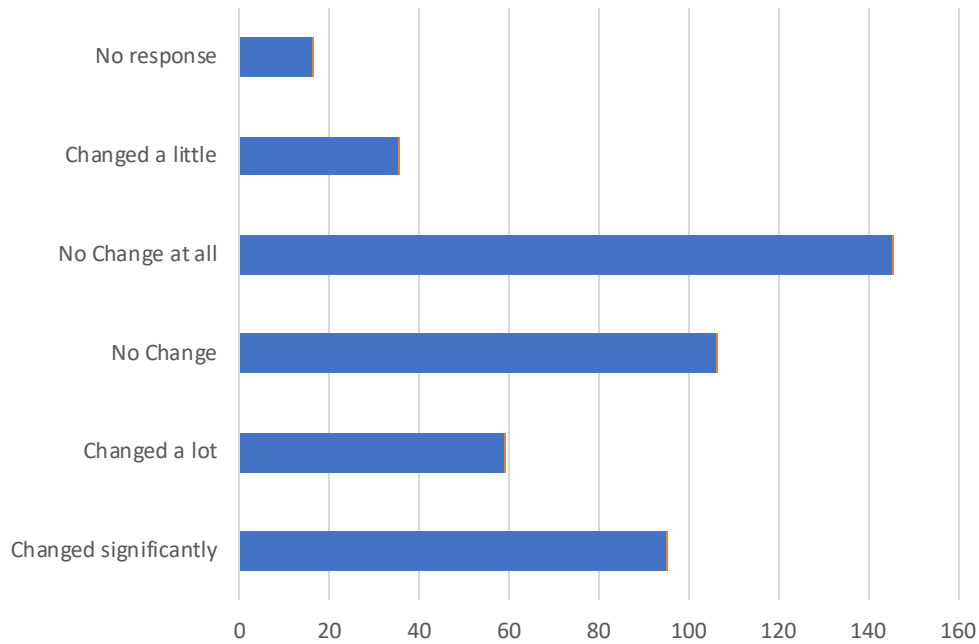


CHAMBER MEMBERS

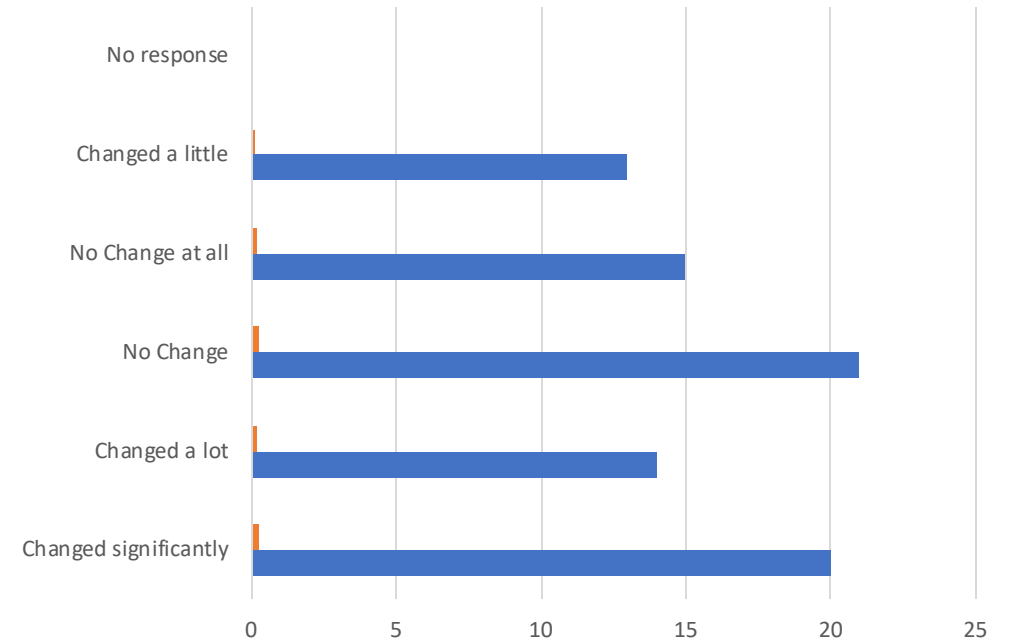


QUESTION 12: Have your consumer habits (where/when you shop) changed in anyway based on the managed camping in Corvallis?

ALL RESPONSES

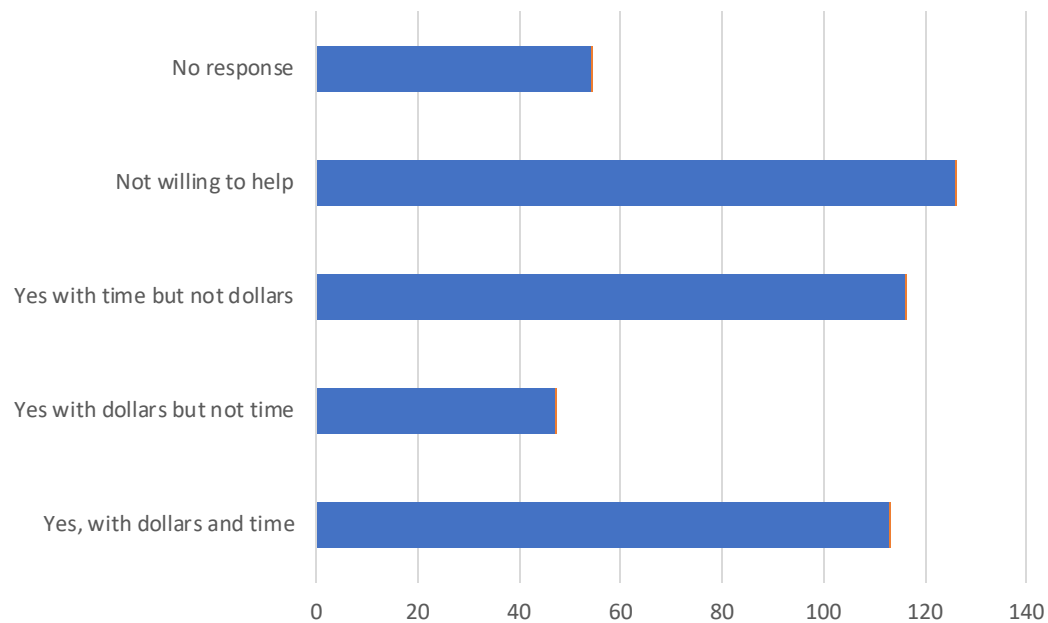


CHAMBER MEMBERS

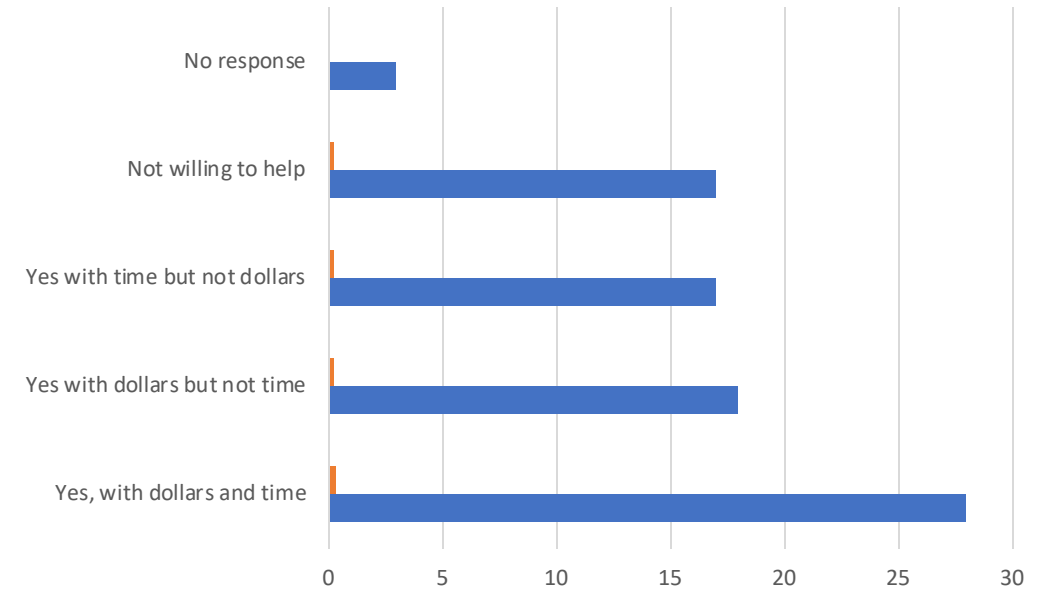


QUESTION 13: Would you be willing to contribute to the city (either with dollars or time) to provide immediate solutions for the houseless issues? Examples: Community Watch Group, Beautification Projects, Community Clean up, programs to decrease crime, etc

ALL RESPONSES

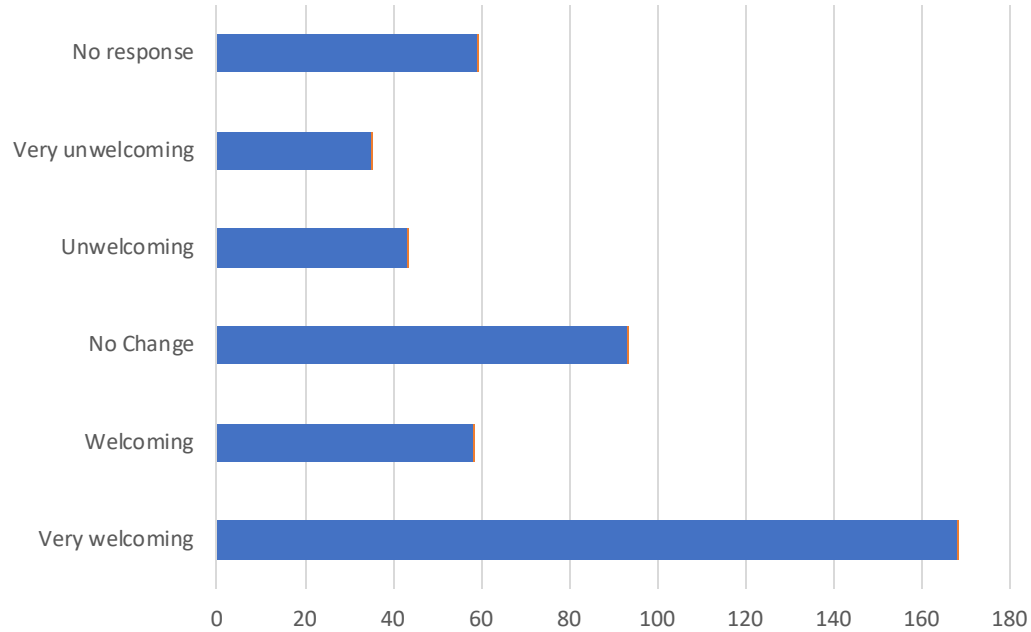


CHAMBER MEMBERS

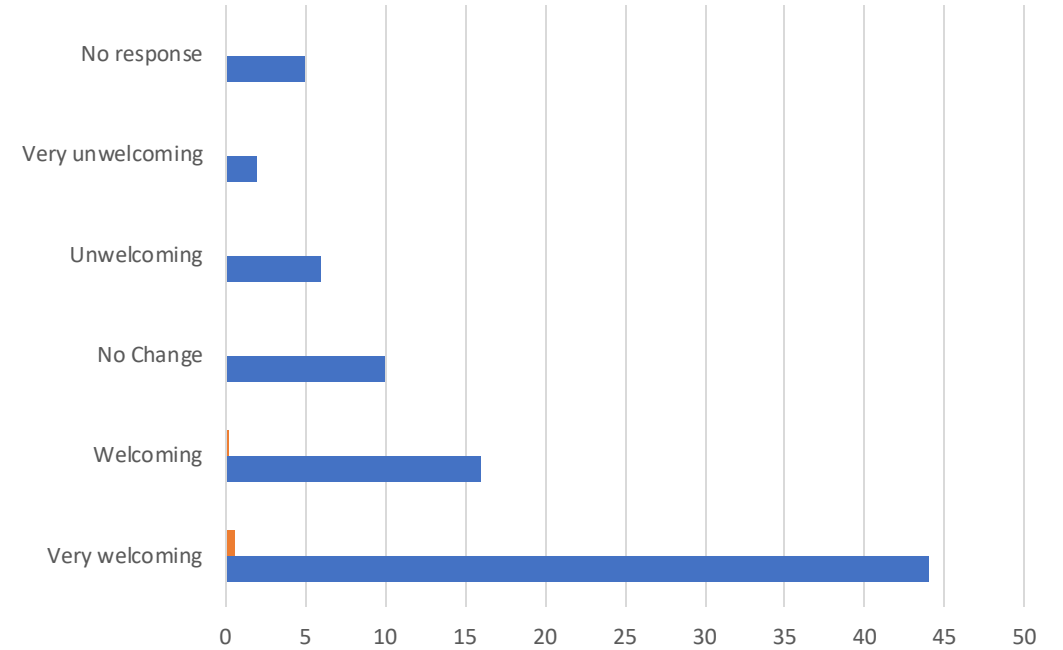


QUESTION 14: How do you feel the city of Corvallis is viewed by the houseless members of the state who do not currently reside here?

ALL RESPONSES

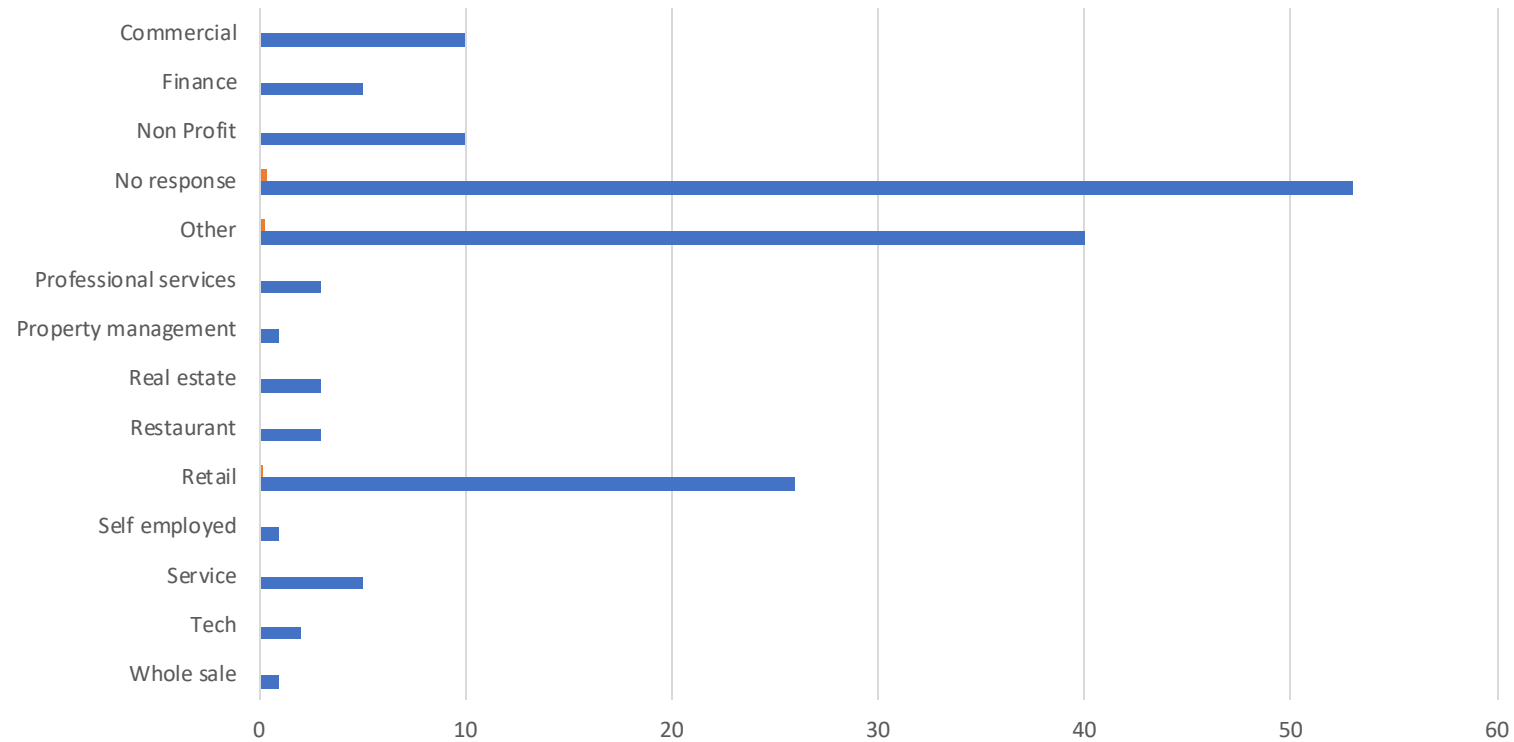


CHAMBER MEMBERS



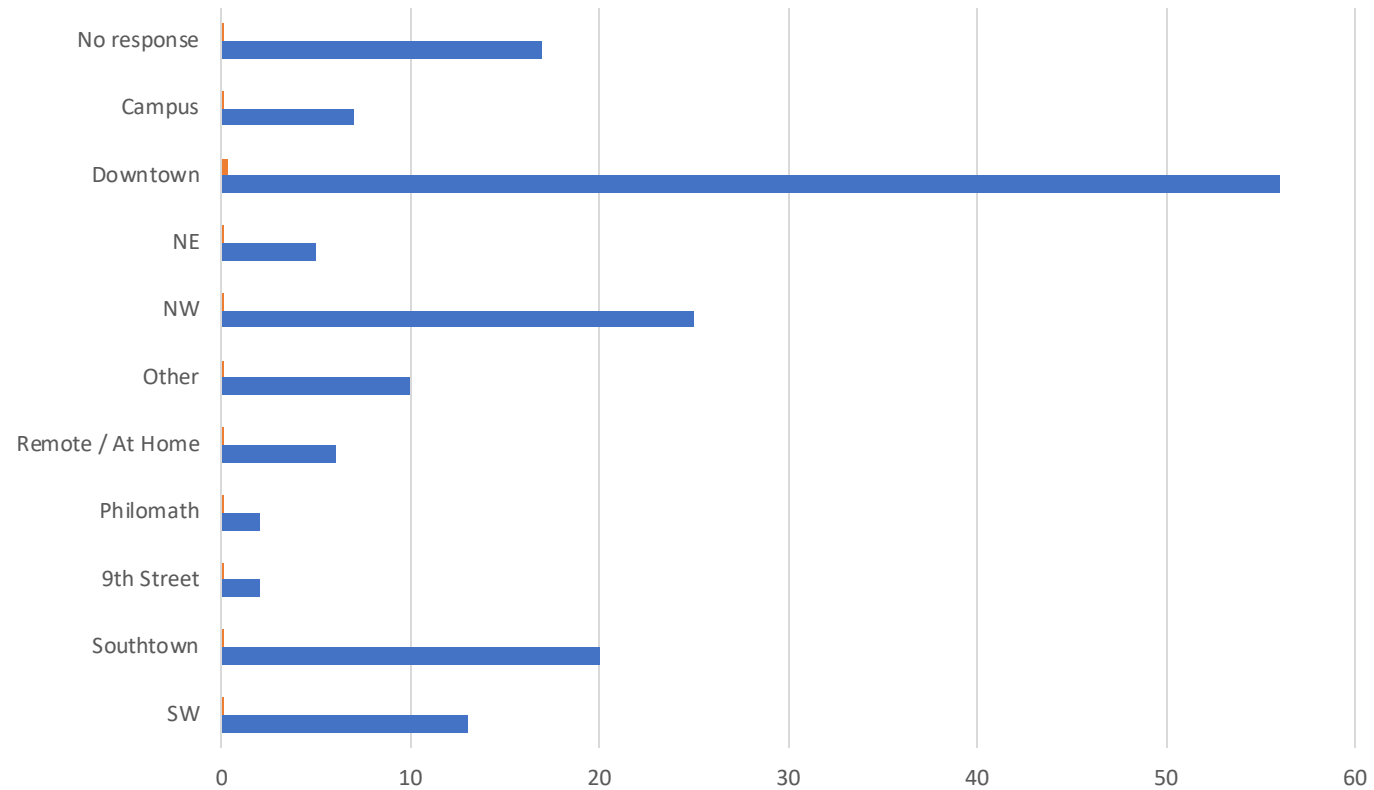
QUESTION 15a: What type of business? Example: retail, commercial, restaurant, non-profit etc?

ALL BUSINESSES



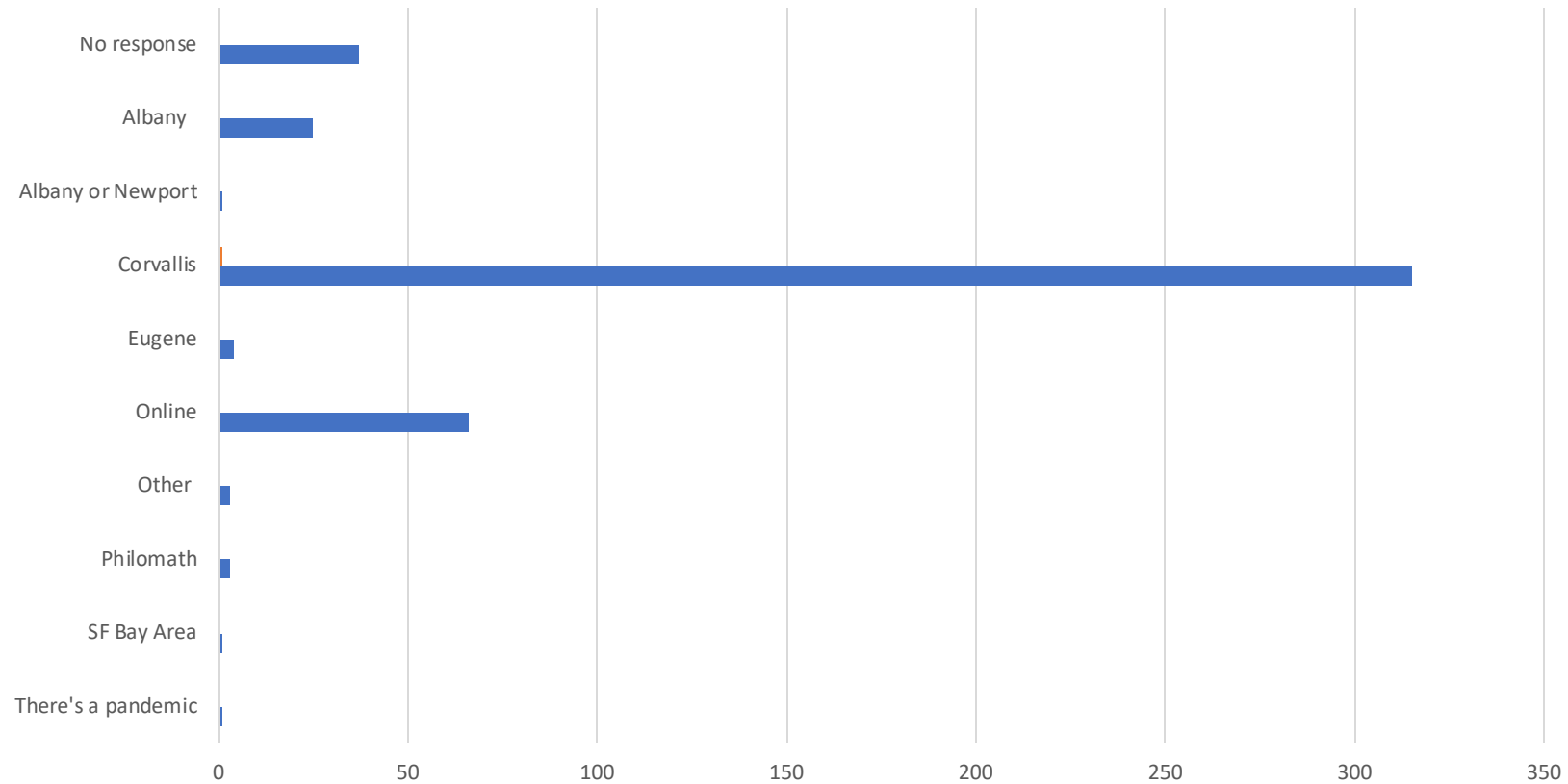
QUESTION 15b: Where is your business located?

ALL BUSINESSES



QUESTION 16: Where would you describe you primarily shop most regularly?

ALL RESPONSES





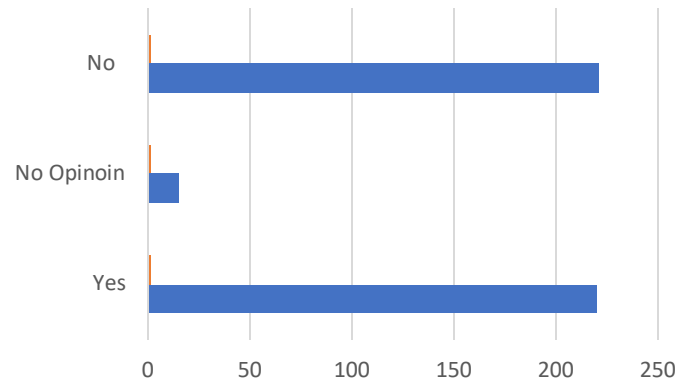
Corvallis Chamber of Commerce

Conclusion

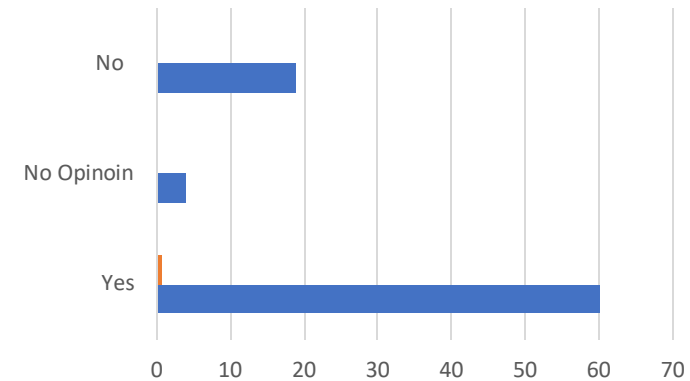
Survey Conclusion: Exclusion Zone

- 1:1 split with everyone polled
- 3:1 in support of it among Chamber members

ALL RESPONSES



CHAMBER MEMBERS



Survey Conclusion: Behaviors

- In every single category, business members experience an increase in negative behaviors, by percentage, than the main group
- Based on geography, opportunity, and time, it is no surprise that the areas of town that negative behaviors occur are those where there isn't constant surveillance after dark
 - Reports shared with the Police Department. Non-reporting has become an issue among businesses. Apathy.



Survey Conclusion: Chamber Direction

- We have to be more involved in the conversation, representing local business, and advocating for them.
 - We have not done a good enough job.

Speaking at Council Meetings 36.4%

Supporting a behavior zone 19.2%

Working with Corvallis PD on enhanced patrols 34.9%

Working with HOPE to provide feedback 39.7%

All of the above 48.2%



Survey Conclusion: Outreach

Marketing/Spreading the Word

- Resource recognition: HOPE?

- Perception vs. Reality

Action plans for 5 and 10 years do not solve issues TODAY



Survey Conclusion: Camping

PROXIMITY

Chamber Members

5:1 as far away as possible

Exhaustion level

All Responses

2:1 as far away as possible

ABILITY TO DO BUSINESS

Chamber Members

9:1 very neg/negative

vs. positive/very positive

All Responses

6:1 very neg/negative

vs. positive/very positive



Survey Conclusion: Feel Safe

FEEL SAFE

Chamber Members

2:1 unsafe/very unsafe
vs. safe/very safe

All Responses

1:1 unsafe/very unsafe
vs. safe/very safe

SHOPPING HABITS CHANGED

Chamber Members

2:1 changed/changed a lot
vs. changed little/no change

All Responses

1:1 changed/changed a lot
vs. changed little/no change



Survey Conclusion: Validation

We need a voice, too

The business community has unique struggles that are not being resolved





Corvallis Chamber of Commerce

Next Steps

Where Do We Go From Here?

- Board of Directors can disseminate the information and decide strategy
 - Share this information
 - Have a voice at the table. Be present.
 - Help people get back on their feet after the pandemic
- Ensure all the houseless community who want housing have the ability and access to receiving it





Corvallis Chamber of Commerce

THANK YOU