



**Home, Opportunity, Planning, and Equity (HOPE)  
Advisory Board Meeting  
Approved Minutes  
July 27, 2022 from 4 pm to 6 pm  
ZOOM Meeting**



- Members Present:** Catherine Biscoe; Karyle Butcher; Bryan Cotter; Caden DeLoach; Anita Earl; Joel Goodwin; George Grosch\* (co-Chair); Barbara Hanley; Melissa Isavoran; Briae Lewis\* (Co-Chair); Cindee Lolik\* (Business Associate); Charles Maughan\* (Corvallis City Council); Pegge McGuire\* (CSC Director); Andrea Myhre; Jan Napack\* (Corvallis Mayor’s Assignee); Reece Stotsenberg; Nancy Wyse\* (Chair of Board of Commissioners).
- Excused:** Ricardo Contreras
- Absent:** Chanale Propst; Ari Grossman-Naples
- Staff Present:** Julie Arena (Benton County Health, HOPE Program Coordinator); Paula Felipe (Benton County Public Health, recorder); Joe Hahn, Diversity Coordinator; Rebecca Taylor; Kailee Olson, Health Department Communications Coordinator.
- Guests:** \*Executive Committee Members.

- I. **Welcome and Introductions.** Farewell to Joe Hahn, Diversity Coordinator who is moving to University of Washington for a new position.
  
- II. **Public Comments (limited to 2-3 minutes).** No Comments.
  
- III. **Approval of Minutes: MOTION** made by Bryan Cotter to approve the June 2022 Minutes; **Seconded** by Pegge McGuire; All in favor; **MOTION** passed. Abstained: Nancy Wyse
  
- IV. **HOPE Communications Update – Kailee Olson, Communications Coordinator, Benton County Health Department.**
  - A new, two-page list of all the HOPE Recommendations for easier reading/sharing.
  - A new webpage under the HOPE website with the HOPE Recommendations and Community Progress made towards implementing the recommendations.
  - A three-page June 2022 Community Progress Report highlighting progress made by the community towards implementing HOPE recommendations and linking folks back to the new webpage.
  - A press release, announcing \$1 million awarded to Benton County and the City of Corvallis to support a coordinated response to homelessness.
  - A new communication sent via email called “HOPE News and Updates” featuring information related to HOPE, housing, and homelessness in Benton County, that folks can subscribe to receive on the HOPE website.
  - New subscribe link: enter email and sign up for email list.
  - New recommendations/Community progress webpage—linked to HOPE meetings page.
  - Plan future web updates to provide more access.
  - Overview of HOPE Advisory Board and full HOPE Foundational Recommendations and the 12

#### Policy Recommendations.

- See updates from partners, city, county, providers (under each recommendation).
- Community Progress Report: HOPE in action: From Policy to Progress
- Links to more detailed information provided.
- One stop shop to find everything with deeper dives thru links.
- Organized by the 12 HOPE recommendations but includes progress community partners made on their own—or we collaborated on—highlights fantastic work and showcases work that city and county support and that falls into HOPE Recommendations.
- E-News: HOPE recommendation Number 9—regularly provide updates. Can sign up to receive it.
- More info on HOPE Advisory Board Recommendations in E-Newsletter, including Community Progress Report. Contact information included.
- Posted on County webpage and city main page; County main website has banner linked to progress report. Links to subscribe too.
- County external newsletter had blurb including internal newsletter.
- HOPE updates at city and county meetings.
- George: Any media outreach? Transparency—minutes always behind because wait until we approve—can we post draft minutes? To give people current information. Julie will look into posting draft minutes. Zoom video gets posted within the week.
- Melissa Isavoran: as long as we all agree the minutes get approved as is, then it is probably not a concern. Julie: Paula does exceptional job providing context and dialogue so don't have that concern.
- Julie: team met with reporter, Cody Mann, and we are engaging with media to make sure this is covered.
- From Cody Mann from the Gazette-Times: The HOPE team gave me a great interview on this subject. I'm working on a sizable article.
- Julie: Half of Kailee's dedicated staff time devoted to HOPE.
- Kailee: Thanks for the time to walk through this and excited to keep moving forward.
- Kailee: Press Release that went to all Media Outlets. "Benton County and City of Corvallis awarded \$1 million for Coordinator Care Response." (Posted on the HOPE website—Julie emailed the link to all HOPE board members).
- From Andrea: Looks great! This is exactly what we needed to do.
- From Barbara Hanley: This is wonderful! Great work, Kailee!
- From Cindee Lolik: Wonderful communication for the community, thank you!!
- From Catherine Biscoe: Thank you Kailee and Julie for all the work on this communications planning and what a delivery! It has been a long time and a lot of work getting here, but you have given our communities a tremendous tool moving ahead as we work together to reduce homelessness!
- From Kailee Olson: Thank you, Catherine! I know we have a lot more work to do to continue to update our community on this amazing work but it feels good to get something out the door and lay the groundwork for future communications.

#### V. **HB 4123 Pilot for Coordinated Homeless Response (Rebecca Taylor, Project Manager)**

- HB 4123: the city and county are working to improve coordination and communication on homeless response with state funding over the next two years.
- One of the requirements of this pilot is to create a 5 year strategic plan in the next fiscal

year.

- The strategic plan must include a plan for sustainable funding for homeless response and services.
- Working with city, county, CSC, and provider partners to generate ideas and consensus on the roles of a coordinated homeless response office.
- Joint Elected Officials meeting on September 8 for an update and any decision points.
- MOU due to legislature in October.
- Create roadmap moving forward; developing MOU (collaborative framework).
- MOU agreement—for preliminary implementation of requirements; working with service providers and community members – met last month with pilot communities and League of Cities and Association of Counties. Meeting this Friday. Draft MOU in September.
- Great feedback from local providers to improve our whole system.
- George: sustainable—how to fund over long term—this group makes those recommendations. City has social service funds—can utilize funds for those purposes. Could be a decision point to make commitment up front. County could make similar commitment. There are options to make this sustainable. Only source of sustainable funding in local government is tax dollars. Grant writing not sustainable.
- Julie: key function of grant writer to figure out sustainable funding for the system of services and sheltering. Some providers are grant cycle to grant cycle. Medicaid is sustainable funding stream for services.
- Karyle: I disagree with George—some grant funded programs are still in existence and some city funded programs have been cut. List of service providers: Is there a list? Some say I was not contacted.
- Julie: Some like Mac Gillespie send outreach messages to food provider network and those working in sheltering and homelessness. Depends on if relates to their organization.
- Julie: Regarding list of service providers: HOAC and other predecessors provided a comprehensive list of providers and HOPE reviewed this list and looked for gaps in services. One function of new coordinated office could be to map out these service positions, including pathways for referrals.
- Andrea: **Update on Project Turnkey 2.0:** exciting news: legislation gave another 55 million for purchasing more hotels and motels for shelter and housing for homelessness; we have worked with variety of partners to put together proposal. First phase should have approval by the end of August 2022. First phase is conceptual design. We were able to submit an application with 12 letters of support as well as solid proposal with Libby and Julie (HOPE staff). Idea is to purchase second property; no sales agreement yet; targeting older people who are homeless and need respite care. We are working with Samaritan providing more respite beds. Also working with partners who provide senior services: CSC; Benton County, COI; Veterans services. The idea is to open as non-congregate shelter with respite care while working on developing housing. It is an exciting, collaborative project. Julie: thanks to Andrea and Corvallis Housing First to take leading role: Andrea: Specials thanks to our Board and thanks to you all too.
- It would never have happened without Andrea and CHF
- From Anita Earl: That is absolutely true!

**VI. Educational Component: Samaritan Health Plans and IHN CCO—what is their role? Intercommunity Health Network Coordinated Care Organization (IHN-CCO), Samaritan Health**

Plans, and the IHN Research Institute (IHRI). **Guest Speakers: Melissa Isavoran, Assistant Vice President, InterCommunity Health Network Operations, Samaritan Health plans. Paulina Kaiser, Director, Samaritan Health Outcomes Research & Evaluation (SHORE), Samaritan Health Services. Charissa Young-White, Medicaid Engagement Manager, InterCommunity Health Network.**

- **Melissa Isavoran:**
- Samaritan Health Services & IHN-CCO: Who are we? Agenda: Population Health; Funding Streams; Housing strategy; InterCommunity Health Research Institute.
- See organizational chart. IHN-CCO under “Samaritan Health Plans” Mostly Medicaid.
- Lincoln-Benton-Linn Counties: Population total: 268,720 (Medicaid Plan serves 30 percent of the entire population).
- Hospitals—spread across the region—some are critical care with special fundings.
- Formed in 2012 by local public, private and non-profit partners to unify health services and systems for Oregon Health Plan (Medicaid) members in Oregon’s Benton, Lincoln, and Linn Counties.
- Serve over 80,000 Medicaid members.
- Deliver/coordinate physical, behavioral, and oral health
- Provide coordinated care and wrap-around services
- Committed to improving population health/health equity
- Invest in social determinants of health (SDoH) and transformation
- Health equity covers all people in Tri County region—not just for the 80,000 Medicaid members.
- Work with community partners to do transformative work. A lot of work to collaborate with all the partners to support population health.
- Mission (Building Healthier Communities Together), Vision (Serving our communities with pride), Values: Our Strategic Priorities: Quality & Service Excellence; Community Partnership; Sustainability; Employee Engagement. PRIDE: **P**assion, **R**espect, **I**ntegrity, **D**edication, **E**xcellence.
- IHN contracts with Samaritan to provide services to Medicaid partners.
- See slide of graph; IHN-CCO Board of Directors and groups who participate. IHN-CCO Member at the Center.
- See Operations organizational chart.
- See Team Structure; engagement team introduced (see slide)
- Contract Overview: IHN-CCO operates under two main contracts: CCO 2.0 Health Care Services Contract Title XIX; Cover All Kids—Title XXI.
- Five-year, annual renewal contracts (2020-2024)
- Physical, oral, and behavioral health coverage
- Covered Services, Care Coordination, Delivery System.
- Value-Based Payment.
- Grievance and Appeal System
- Social Determinants of Health
- Behavioral Health.
- Population Health and Health Equity (see slide): IHN-CCO is continuing to expand its population health efforts. Rewarding to identify barriers and solve problems.
- IHN-CCO Funding Streams: Medicaid Dollars and Health-Related Services Dollars.

- Delivery System Transformation: Nearly \$3 Million funded through pilots focused housing supports and navigation. (See slide for more information)
- SHARE Initiative: \$700k funded in 2021 (Supporting HealthCare for All through Reinvestment). Priorities include medical respite, housing supports, and regional coordination.
- **Charissa Young-White:**
  - Melissa is one of biggest reasons I came back; she is driving population health and equity; I am excited to be part of the future; love what we do in the community.
  - Fund projects—see slide on Medicaid and funding streams
  - See slide – graph on spending over the last ten years.
  - \$3 Million spent on housing; two different funding streams
  - See slide: “Delivery System Transformation” committee
  - Let me know if you are interested in joining the committee
  - Discussion on workgroup: There is a lack of medical respite and housing supports. \$6 million on social determinants of health. Connect through pilot programs. Seeing reduction in evictions; increase in preventative care; reduction in emergency services. Julie: tangible example: paying salary of person who goes onsite to affordable housing units to help residents on site for doctors appts; wrap around support.
  - See slide: supporting Healthcare for all through Reinvestment
  - End of life support proposal.
  - See slide: Supporting Health Care for All through Reinvestment
  - You will get announcement when we request for proposal.
  - Try to keep it simple; provide technical assistance.
  - DST is about innovation and transformation: what is working in housing sector and how can we build that infrastructure—we are building on what we have.
  - See slide: IHN-CCO Housing Strategy Support.
  - IHRI (InterCommunity Health Research Institute) is led by IHN-CCO and is a collaboration across IHN-CCO, Samaritan Health Services, Oregon State University, community partners, and key policymakers. (See slide for more information).
  - Following the Collective Impact Model—see slide.
  - IHRI Primary Activities – see slide Request for Proposal released August 2022: Focus on housing especially medical respite & navigation supports.
  - IHN-CCO Housing Strategy Supports include convening funders for housing and social services; developing a tracking of housing funding and support services; facilitating conversations with partners to support strategic funding investments for housing and social services; and engaging a consultant to have representation on housing governing boards and tracking other housing issues.
- **Paulina Kaiser:**
  - Enthusiasm for IHRI: To clarify, IHRI has novel internal collaboration to bring IHN with Samaritan’s existing research department. Worked there for 6 years working with clinical data; doing research and analysis.
  - My background and passion is in public health, social epidemiology; how social determinants of health affect population outcomes. Doing analytic projects.
  - Bruce Butler tells how he was in California and heard federal health and human services

talk about health systems need to get on board with social determinants of health. Not new concept but new and challenging for health systems to operationalize and integrate with other partners. Bruce was the original motivation on what would it look like with IHN and with OHA wanting CCOs to be innovative. A lot of environmental external pushes to help IHN to address social determinants of health. I feel very passionate about it. A lot of internal learning going and working with data.

- Community integration and priorities to leverage collaboration with academic partners is foundational to IHRI; we are just getting started and a ton of potential and opportunity using Samaritan data; a lot we can do with alignment and coordination of resources.
- Julie: Bruce Butler was on HOPE board first two years and passed the torch to Melissa. He was part of the process in creating the HOPE board recommendations; so give Bruce credit and IHN. Seeing a lot of them stepping up to the plate in past few years.

#### **DISCUSSION/COMMENTS:**

- George: Seeing systems now being involved and there is money involved and funds available and looking at what is needed at local level. I understand their excitement and enthusiasm because this is how you turn policy into reality. We can expect to have positive outcomes. Commend your work.
- From Anita Earl: Paulina is a dream partner!
- From Catherine Biscoe: Anita - what a great proposal idea...thank you for bringing dignity where it is so needed!
- From Barbara Hanley: Agree with Catherine. Thank you, Anita!
- From Catherine Biscoe: Charissa - appreciated your presentation and anticipating great outcomes on your pilot project/proposal...thank you for your ongoing commitments!
- From Pegge McGuire: I think Charissa, Anita, Melissa, Paulina are the Samaritan A++++ Team! Thank you for all of this information.
- From Karyle Butcher: I am truly happy to learn about so much coordination and collaborations. This is terrific.
- From Joe Hahn: Thank you everyone for your amazing work and it's been an honor getting to see you all make an impact in our communities. Keep up the awesome work!

#### **VII. Next Steps:**

- HOPE Implementation team working on:
- HB 4123 Pilot MOU, structure, and roles for a coordinated office.
- Improving data by working toward coordinated entry with provider input.
- Improving care coordination with pursuit of FUSE and/or Situation Table.
- August: invited Shawn Collins and Andrea Myhre to provide an update on 3<sup>rd</sup> Street Commons progress. Housing First: definition and policy examples in practice. Board members with lived experience with homelessness.
- September: County Community Health Centers – who they serve, how it overlaps with population experiencing homelessness.

#### **VIII. Meeting was adjourned at 6 pm.**