

About Dial-A-Bus



Dial-A-Bus is wheelchair accessible, curb-to-curb transportation for Benton County:

- Senior citizens 60 years of age and over
- People of all ages with disabilities who are unable to access fixed-route bus service

Fixed Route Bus Option

Corvallis Transit System (CTS) and Philomath Connection buses are wheelchair accessible. CTS buses have a feature that lowers the front entrance step height. To learn how to use the bus, call CTS at 541-766-6916.

Requesting a Ride

Rides are provided first-come, first-served, on a reservation, shared-ride basis. You may request a ride 1-7 days in advance. Call Monday-Friday for weekend rides. Same-day medical transportation service may be provided on a space-available basis. Please have all of your ride information ready before calling Dial-A-Bus.

Exact addresses and **appointment times** are needed to request a ride.

Schedule your return time if you know when you will be finished. If you are unsure of your return time, plan on calling the office when you are ready to return.

If you need **wheelchair accommodations** or will be accompanied by an **attendant** or **companion**, please notify us when reserving your ride.

A home visit is available to help you learn more about the program. We will help you set up your first appointment, answer any questions you may have about your ride, and make sure you are comfortable using our service to get around town.

Please remember to call and cancel scheduled rides if your plans change. Help us operate efficiently and serve as many clients as possible by cancelling your reservations so we can reassign your slot to another rider.

Note: Because of the limited capacity of the service, not all rides requested can be provided. Some non-standard sized mobility devices may not be accommodated.

Fares

- Fares are based on one-way trips.
- Clients are billed quarterly for rides

Fare Rate Table

From Zone	1	2	3	4
To 1	\$2.50	\$3.00	\$4.00	\$5.25
2	\$2.50	\$3.00	\$4.00	\$5.25
3	\$4.00	\$4.00	\$4.00	\$5.25
4	\$5.00	\$5.00	\$5.00	\$5.25

Service Zones

Zone 1 — Corvallis city limits

Zone 2 — Area surrounding Corvallis, including Lewisburg, Philomath, and Kiger Island Road

Zone 3 — Outlying Benton County area, including Adair Village, North Albany, and Wren

Zone 4 — Outlying Benton County area, including Alsea, Bellfountain, Blodgett, Kings Valley, Lobster Valley, Monroe, and Summit

Weather Closures

During inclement weather, listen to local radio stations.

Service Hours

Regular service hours are:

Monday through Friday

8:00 a.m. - 7:00 p.m.

Saturdays 8:30 a.m. - 6:00

p.m.

Sundays 8:30 a.m. - 2:30 p.m.

ADA service hours within Corvallis city limits are available for ADA-certified riders. Service hours are 6:15 a.m. - 9:15 p.m. Monday through Friday, and Saturdays from 7:15 a.m. - 8:15 p.m.

Office Hours

Monday through Friday

8:00 a.m. - 5:30 p.m.

Holidays

Service is not available on:

New Years Day

Easter

Memorial Day

Independence Day

Labor Day

Thanksgiving Day

Christmas Day

Dial-A-Bus Etiquette

- ◆ Be on time
- ◆ No food, drinks, or smoking
- ◆ Boisterous behavior is not permitted
- ◆ To cancel a ride, please call at least two hours in advance
- ◆ Wear seat belts

Volunteers Needed

Volunteers are needed to drive! Vehicles and insurance are provided for all drivers. For more information, contact the Dial-A-Bus Director at 541-753-5746.

For More Information

Call Dial-A-Bus
541-752-2615

Website addresses:
<http://dialabus.org>
or

www.co.benton.or.us/pw/stf/

Regarding **ADA eligibility**,
call 541-766-6916

OTHER AREA PROVIDERS:

**Corvallis Transit System
Philomath Connection**
541-766-6998

Website for the above services:
www.corvallistransit.com

Albany Call-A-Ride
541-917-7770

**Albany Transit System
Linn-Benton Loop Transit**
541-917-7667

Website for the above services:
www.ci.albany.or.us/

Linn Shuttle
541-367-4775

www.linnshuttle.com/

Sweet Home Dial-A-Bus
541-367-4775

Rideline Brokerage
541-924-8738

**Dial-A-Bus is operated. in
cooperation with Benton
County, the City of Cor-
vallis, and the
State of Oregon.**

Dial-A-Bus
Benton County
4077 SW Research Way
P.O. Box 964
Corvallis, OR 97339



***Serving
Seniors and Persons
with Disabilities in
Benton County***

541-752-2615

May 2015